



VisionPro^{POS}

COMPLETE OPTICAL POINT-OF-SALE PRACTICE MANAGEMENT SOFTWARE

Product Brochure

VisionPro^{POS} is a complete **Point of Sale (POS)** & **Practice Management** Solution for Opticians and Optometrists in small to large enterprise eye care practices. Our core focus is "**Our Client's**" and we use that to guide our day-to-day business decisions.

Try us first before purchasing any other software. We guarantee that VisionPro^{POS} will help you to easily perform all the essential practice management tasks with ease. Let us help you take your business to the next level with our Simple, Intuitive, Affordable and Advanced solution.

SIMPLE | INTUITIVE | AFFORDABLE | ADVANCED



www.visionpropos.com

1.403.668.7799 | 1.866.600.5656

#226, 7- Westwinds Cres. NE, Calgary, Alberta, Canada T3J 5H2

Welcome to VisionPro^{POS}

VisionPro^{POS} is the right solution for your practice because it is fully customizable and is designed to fulfill all your POS business needs. Over the years we have improved the product by incorporating the feedback we have received from our valued customers and continue to do so. Here are a few reasons why VisionPro^{POS} is right for you:

EASY TO USE & INTUITIVE

Ease of use is always a top priority of our designers when developing new functionality or enhancing any existing ones. We conduct regular surveys to identify and address our customer's "Pain Points". Our product is very intuitive and easy to use so users can start to use the product immediately with little or no training required. Our customizable "Workdesk" and "Open Window List" allows users to access all functions from one screen.

At VisionPro^{POS}, we have a dedicated team of individuals who are constantly working on improving the workflows to enhance the user experience. Frequent updates and enhancements are provided to ensure customers are taking advantage of the new functionalities that our engineers have developed.

CUSTOMIZABLE

VisionPro^{POS} is fully customizable to your business needs. You can easily incorporate all your business workflows for the day to day operation of your practice. We are constantly working with our clients to ensure our software fulfills our customer's current and future requirements.

MULTI LOCATION

VisionPro^{POS} has the capability to add unlimited locations to run your multi location practice. In multi-location set up you can share customer information, Inventory Information, Transfer Items between locations, Process returns and Refunds across locations etc. Give below are some of the key features:

- Maintain Location Specific Information: Address, Tax Rates, Location Hours
- Ability to create separate security groups for different locations for better control
- Scheduling and availability by Locations
- Access Users Schedules by Locations
- Inventory management by Location
Inventory lookup across Locations
- Inter-location inventory transfer
- Location Specific Reporting

DATA BACKUP & RESTORE

VisionPro^{POS} provides a built in functionality to schedule your database backups locally. We also provide a managed remote and offsite backup service at a very affordable price to encrypt and backup your data to a state of the art HIPAA compliant highly secured and redundant facility.

AUTOMATIC SOFTWARE UPDATES

Yes that's right. VisionPro^{POS} automatically updates your software whenever there is a new update available. You will never have to follow all those complex technical steps just to apply a patch or upgrade your software. With our Automatic Software Update feature you are always up-to-date with our latest version.

QUALITY AT AN AFFORDABLE PRICE

At VisionPro^{POS} we take pride in the quality of our product. We have strict quality control and automated testing mechanisms in place to ensure our software is bug free. Our Product Development Team, Designers, Software Engineers, Quality Assurance specialists work very hard to deliver an extremely reliable product to you.

We have packaged all the features in one package and there are no hidden charges to purchase additional features and functionalities. VisionPro^{POS} is aggressively priced to be affordable for single store locations as well as multi store chains. We would like to welcome you to try our product once and compare it with other products in the market and you will see it yourself that we are able to deliver extremely reliable product, with all the features in one package, and a great user experience - for less than most of our competitors.

Try our software risk free for 90 Days and when you are ready to purchase simply contact us to purchase your license and you will be up and running in just a few minutes.

SUPPORT

We are always here to help you whenever you have any support issue. At VisionPro^{POS} support is available to you via the following convenient methods:

- Online Support Ticket
- Phone Call
- E-Mail

When you contact us, you'll almost always be immediately put in touch with one of our experienced support staff. Our support staff works with you to resolve the issue until you are completely satisfied.

CORE FEATURES

- MULTI-LOCATION
- PATIENT MANAGEMENT
- PRESCRIPTIONS
- INSURANCE
- INVENTORY MANAGEMENT
- INVENTORY BARCODE LABELS
- INVENTORY PHYSICAL COUNTS
- LAB ORDERS & ESTIMATES
- EMAIL INVOICE & LAB ORDERS
- MARKETING PROMOTIONS
- APPOINTMENT SCHEDULING
- SECURITY GROUPS & USER RIGHTS
- GRAPHICAL REPORTS
- DATABASE BACKUP AND RESTORE
- PATIENT LABELS
- USER CUSTOMIZATION
- AUTOMATIC SOFTWARE UPDATES
- UNLIMITED CLIENTS PER LOCATION
- REPORTS
- EMPLOYEE CLOCK-IN & CLOCK-OUT
- SPECTACLE ORDERS
- CONTACT ORDERS
- SUPPLIER PURCHASE ORDERS
- PATIENT ORDERS
- SUPPLIERS RETURN ORDERS
- TRANSFER ORDERS
- INVENTORY PHYSICAL COUNT

PATIENT CHART

- Patient/Customer Management
- Glasses Prescriptions
- Soft Contact Lenses Prescriptions
- Hard Contact Lenses Prescriptions
- Invoice Management
- Lab Orders Management
- Estimates
- Print Tray Labels
- Invoice Status Management
- Lab Order Status Management
- Email & Print Invoices
- Email & Print Lab Orders
- Returns
- Insurance Management
- Patient Recalls
- Patient Referrals
- Link Family Patient Charts
- Manage Patient Balance & Credits
- Print Patient Labels
- Merge Patients
- Export Patients

INVENTORY

- Centralized Inventory Management
- Manage Frames
- Manage Lens
- Manage Contact Lens
- Manage Accessories
- Manage Lens Treatments
- Services
- Purchase Orders
- Receive Orders
- Return Orders
- Patient Orders
- Transfer Orders
- Physical Counts
- Print Barcode labels
- Store Items Images
- Auto Generated UPC codes
- Store Supplier UPC codes
- Compatible with all Arch Crown Barcode Labels
- Compatible with all Barcode Scanners
- Export Inventory
- Import Inventory

MARKETING

- Marketing Letter Templates
- Target Specific Customers
- Mail Merge
- Promotions
- Email Promotions & News Letters
- Print Customer labels
- Preview Promotion Letters
- Customize Letters

SECURITY

- User Groups
- User Groups by locations
- User Rights by modules
- User Rights by locations
- Username and Passwords

Access from Home, Office or anywhere in the WORLD through Internet using PC, MAC, iPad, Android & Smartphone

REPORTING

- End of Day
- End of Day Items sold
- Best Selling Inventory
- Worst Selling Inventory
- Sales Summary & Detailed
- Payments Summary & Detailed
- Profit Summary & Detailed
- Tax Summary & Detailed
- Commission Summary & Detailed
- Insurance Payments Summary
- Patient Orders
- Yearly Analysis (Graphical)
- Pending Payments
- Inventory Count & Audit
- Employee Timesheet
- Patient Rx Expired
- Payment Adjustments
- New Patient Analysis
- Patient Appointment

SCHEDULER

- Appointment Scheduling
- User Calendars
- Daily View
- Weekly View
- Monthly View
- Open Multiple Calendars
- Drag and Drop Appointments
- Walk-In Patients
- Personal Appointments
- Appointments by locations
- Transfer Appointments
- View Appointments History
- Copy Appointments
- Paste Appointments
- Reschedule Appointments
- Create Multiple Rooms
- Check-in/Check-out Patients
-

TOOLS

- Backup Database
- Restore Database
- Calculator
- Software Updates
- Company Setup
- Company Holidays
- Insurance Companies
- Users
- Security Groups
- Suppliers
- Labs
- Appointment Types
- Appointment Status
- Appointment Reasons
- Appointment Priority
- Payment Methods
- Cities, Province & Countries
- Email Templates

CORE DATA

- Language
- Ethnicity
- Marital Status
- Relationships
- Sex
- Title
- Commission Types
- Contact Lens Types
- Frame Age Groups
- Frame Material
- Frame Product Group Names
- Frame Rim Type
- Frame Shapes
- Lens Material
- Lens Type
- Lens Tint
- RX Job Type
- RX Status

VisionPro^{POS} workdesk provides quick access to all the functions of the application. Workdesk is fully configurable for each user. Workdesk only displays the icons that user has access to which can be controlled by providing appropriate permission to the users.

Workdesk Features

- Fully User Configurable
- Quick Shortcuts for easy Access to application features
- Customizable Icons and Labels
- Customizable Toolbars

The screenshot shows the VisionPro POS Workdesk interface. At the top is a menu bar with File, Edit, Tools, View, Reports, Marketing, Window, and Help. Below the menu is a toolbar with icons for Workdesk, Patient, Invoices, Lab Order, Payments, Scheduler, Inventory, Reports, Setup, Links, In/Out, Refresh, and Exit. The main area is titled 'My Workdesk' and contains a grid of icons for Patient, Scheduler, Invoices, Estimates, Rx, Reports, Lab Orders, Inventory, Payments, Setup, Transfer Orders, Purchase Orders, Receive Order, Marketing, Recalls, and Patient Orders. On the left is a 'Work Desk' sidebar with a list of items: Lab Orders, Inventory, Payments, Setup, Transfer Orders, Work Desk (highlighted), Patient Chart, Scheduler, Inventory, Reports, Setup, and Marketing. At the bottom is a status bar with Log Out, Change User, and Lock Screen buttons, and the user information 'User : Harry Smith Professional Optical'.

Top Navigation Toolbar
 This toolbar is located at the top of the application window and contains icons for various functions such as Workdesk, Patient, Invoices, Lab Order, Payments, Scheduler, Inventory, Reports, Setup, Links, In/Out, Refresh, and Exit.

Open Windows List
 This list is located on the left side of the application window and allows users to switch between all currently opened windows. It includes icons for Work Desk, Patient Chart, Scheduler, Inventory, Reports, Setup, and Marketing.

Left Navigation Toolbar
 This toolbar is located on the left side of the application window and contains icons for various functions such as Lab Orders, Inventory, Payments, Setup, Transfer Orders, Work Desk, Patient Chart, Scheduler, Inventory, Reports, Setup, and Marketing.

Status Bar

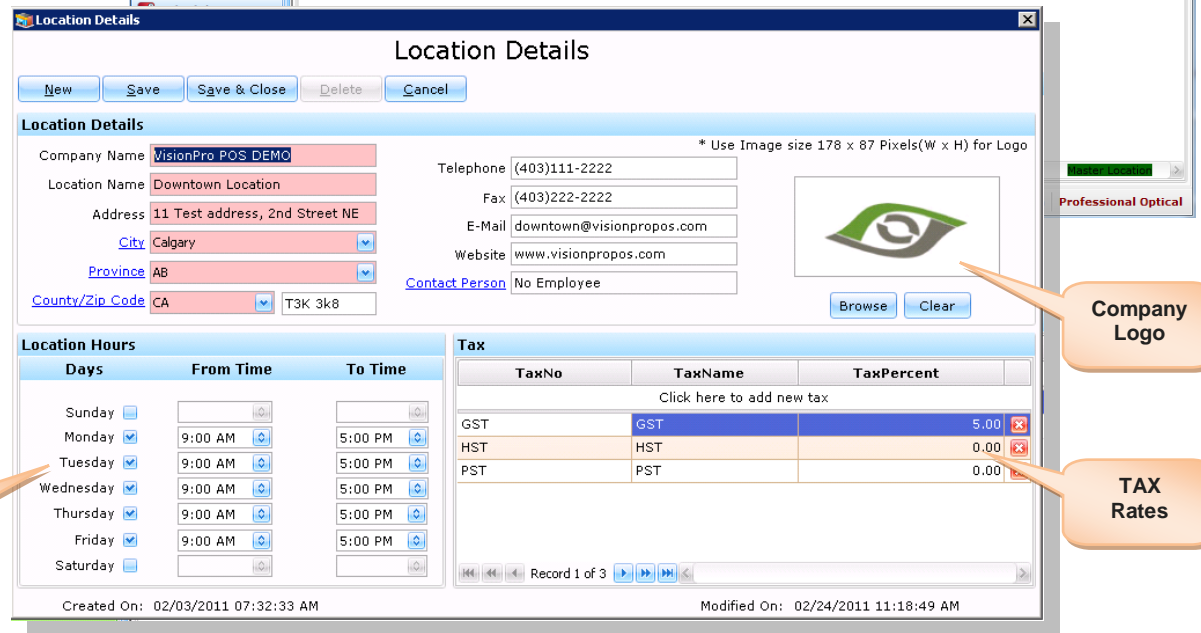
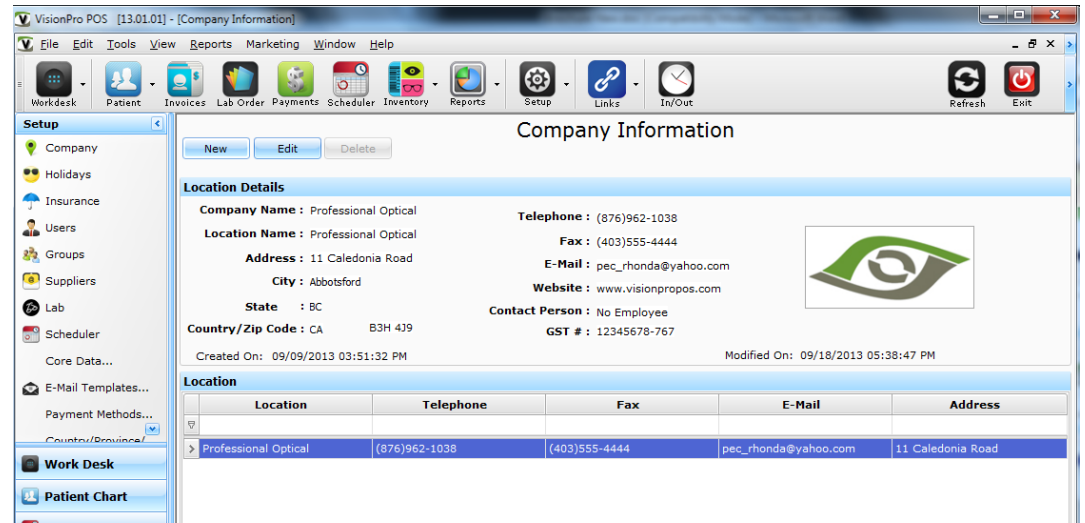
- Ability to Log-Out, Change User quickly and Lock screen
- Displays currently logged in user and location

Customized Workdesk
 Users can have their own customized workdesk. The user can customize icons, labels, show/hide icons etc.

VisionPro^{POS} is multi-location ready. You can create unlimited locations so it is easy to scale when you want to expand your business to a new location. Simply purchase a new location licenses and you are up and running in just a few min's.

Multiple Location Features

- Define Location specific Address, Tax, logo, Hours of Operation & Contact Info
- Separate security groups for each locations
- Location based reporting
- Location specific calendar and appointment booking
- Manage Inventory by location
- Sync inventory with master location or maintain individually
- Inventory lookup by location
- Customized system preferences for all locations
- Transfer Items between locations
- Create centralized Lab or location specific Labs
- Centralized Suppliers and Brands management
- Customizable Toolbars

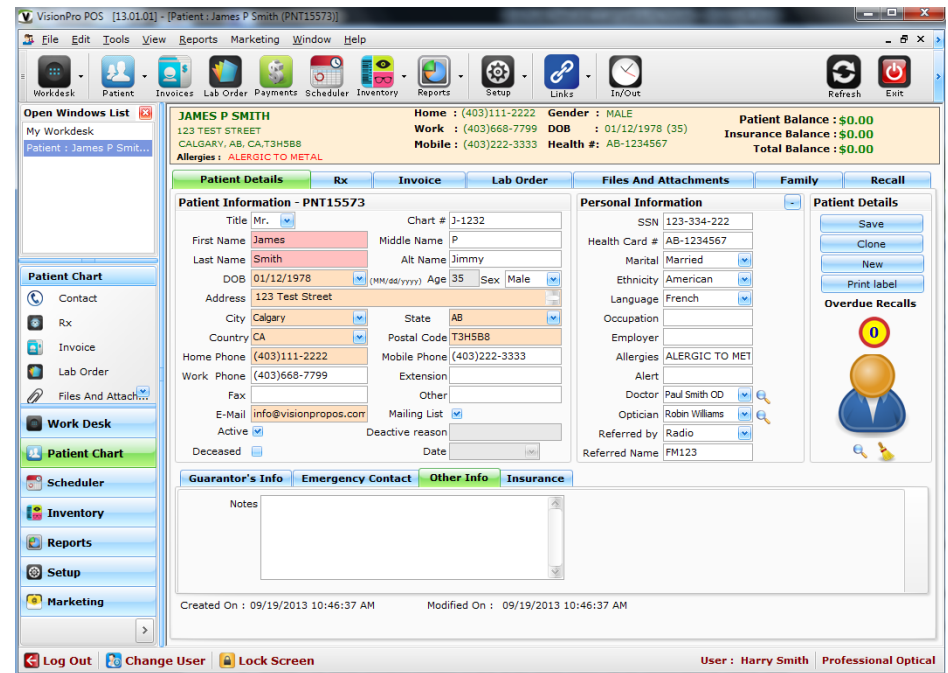


Patient Details Tab

VisionPro^{POS} Patient Chart is very intuitive and easy to use. Patient Demographic Information, Allergies, and Patient Balance information is always visible in the top information bar at all times. Patient chart is the central repository for all of the patient information including Demographics, Rx, Patient Invoices, Lab Orders, Files and Attachments, Family and Recalls. User can very easily switch between the different sections of the patient chart by clicking on the respective tab, making it very easy for the service provider to access the required information quickly.

Patient Chart Features

- **Patient Search:** Allows users to search patients by Name, Address, Patient ID and Phone Number. Our advanced search option will allow you to find everything related to a patient in the entire system
- **Demographics:** Records Patient demographic information, Picture, Patient Personal Info, Emergency Contact Info, Guarantor's Info including Preferred Payment Methods, Discount etc.
- **RX:** Stores Glasses Rx, Soft Contact Lens Rx and Hard Contact Lens Rx information and Rx notes
- **Invoice:** Provides ability to create Spectacle Order, Contact Lens Order along with Lab Orders through one screen. Users are also able to create Invoices without the Lab orders for Sunglasses and Accessories etc.
- **Estimates:** Estimates can be created with ease
- **Multiple Orders:** Ability to create multiple orders in once Invoice. This makes it easier to provide multiple item discounts and apply promotions like 2 for 1 which are very common in the optical industry.
- **Lab Orders:** Lab Orders can easily be managed with the help of the status and promise date. System automatically flags the order(s) with different colors that are due in the next 24 hours or are past due.
- **Files and Attachments:** Allows users to attach files and pictures to the patient chart.
- **Family:** Link family members together so that all the family orders can be viewed through patient chart.
- **Recall:** Patient recalls can be created from within the patient chart for Insurance, Recheck etc. Recall reasons can be customized for your practice.
- **Merge Patients:** Patient charts can be merged if duplicate Patients are created by mistake.
- **Notes:** Notes are available in the Rx, Invoice and Lab Order screens
- **Auditing:** Access to patient file is tracked by employee, date and time.
- **Balance and Credits (\$):** Track patient and Insurance balance and credit amounts



Prescriptions Tab

RX Tab lists all patient prescriptions and the ability to Edit & Print older prescriptions. Expired RX is shown in different color.

Prescription Features:

- Create Invoice from Prescriptions
- Unlimited Prescriptions for the selected patient
- Track Physician, Optician, Lens Info, RX Date and Rx Expiry
- Hard Contact Lens Rx
- Soft Contact Lens Rx
- Glasses Rx
- Print Preview, Print Rx

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James Smith P
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H : (403)111-2222
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C : (403)222-3333

Glasses Rx
RID0127
September 19, 2013

Rx Date : 2013/9/19 Doctor : Dr Paul Smith OD
Rx Expiry : 2014/9/19 Optician : Robin Williams

	Sphere	Cylinder	Axis	Add	Prism1	Base1	Prism2	Base2
OD	+1.25	+0.00	000		0.00		0.00	
OS	+1.25	+0.00	000		0.00		0.00	

Rx Notes :

RX Print Preview

VisionPro POS [13.01.01] - [Patient: JAMES P SMITH(PNT15573)]

File Edit Tools View Reports Marketing Window Help

Workdesk Patient Invoices Lab Order Payments Scheduler Inventory Reports Setup Links Refresh Exit

Open Windows List
My Workdesk
Patient: JAMES P SMITH...

JAMES P SMITH
123 TEST STREET
CALGARY, AB, CA T3H5B8
Allergies : ALLERGIC TO METAL

Home : (403)111-2222 Gender : MALE Patient Balance : \$0.00
Work : (403)668-7799 DOB : 01/12/1978 (35) Insurance Balance : \$0.00
Mobile : (403)222-3333 Health #: AB-1234567 Total Balance : \$0.00

Patient Details Rx Invoice Lab Order Files And Attachments Family Recall

Rx Details
Rx-ID : RID0127 Entry Date : 09/19/2013 Rx Expiry : 09/19/2014 Rx Note Printed
Rx Type : Glasses Doctor : Dr.Paul Smith OD
Rx Date : 09/19/2013 Optician : Robin Williams

Glasses
Lens Type : Single Vision Type : Standard Rx DPD NPD
Lens Material : Conventional Plastic OD: 28.50 OD: 27.00
OS: 28.50 OS: 27.00
OU: 57.00 OU: 54.00

	Sphere	Cylinder	Axis	Add	Prism1	Base 1	Prism 2	Base 2	Rx Note Internal
OD:	+1.25	+0.00	000		0.00		0.00		
OS:	+1.25	+0.00	000		0.00		0.00		

History of Rx

Rx ID	Exam Type	Doctor	Optician	Type	Status	Rx Date	Rx Note	Rx E...
RID0128	Hard Contact Len...	Dr.Paul Smith ...	Robin Williams		Trial	09/19/2013		09/19/2...
RID0127	Glasses	Dr.Paul Smith ...	Robin Williams	Standar...		09/19/2013		09/19/2...

Legend: Glasses Rx Soft Contact Lens Hard Contact Lens Rx Expired

User : Harry Smith Professional Optical

Glasses Rx

New Save Save & Close Print Preview Cancel Transpose

Rx Clipboard Copy Paste Clear

Rx Details
Rx-ID : RID0127 Doctor : Paul Smith OD Entry Date : 09/19/2013
Rx Type : Glasses Optician : Robin Williams Rx Date : 09/19/2013
Rx Expiry : 09/19/2014

Glasses
Recommended Lens: Supplier Safilo Canada, Lens Type Single Vision, Brand Nikon, Lens Material Conventional Plastic
Glasses Rx Type: Standard Rx
DPD: OD: 28.50, OS: 28.50, OU: 57.00; NPD: OD: 27.00, OS: 27.00, OU: 54.00

	Sphere	Cylinder	Axis	Add	Prism1	Base 1	Prism 2	Base 2	Rx Note Internal
OD:	+1.25	+0.00	000		0.00		0.00		
OS:	+1.25	+0.00	000		0.00		0.00		

Glasses Rx

Hard Contact Lens Rx

New Save Save & Close Print Preview Cancel Transpose

Rx Clipboard Copy Paste Clear

Rx Details
Rx-ID : New Rx Doctor : Entry Date : 09/19/2013
Rx Type : Optician : Rx Date : 09/19/2013
Rx Expiry : 09/19/2014

Hard contact lens
Recommended Contact Lens: Supplier General, Brand Accuvue, CL Solution Clear Care, Status Trial
Color: Width: 1
Dispensing Notes: Fitting Notes: OD Lens Notes: OS Lens Notes: CL Rx Notes: Biomicroscopy: Lid: Cornea: Tears:

	Sphere	Cylinder	Axis	Add	Prism	BC	BC2	Dot
OD:	+0.00	+0.00	000		0.00	0.00	0.00	0.00
OS:	+0.00	+0.00	000		0.00	0.00	0.00	0.00

	Diameter	K1	K2	K Axis	Pup Dia	Aperture	Thickness
OD:	0.00	0.00	0.00	000	0.00	0.00	0.00
OS:	0.00	0.00	0.00	000	0.00	0.00	0.00

Hard Contact Lens RX

Soft Contact Lens Rx

New Save Save & Close Print Preview Cancel Transpose

Rx Clipboard Copy Paste Clear

Rx Details
Rx-ID : New Rx Doctor : Entry Date : 09/19/2013
Rx Type : Optician : Rx Date : 09/19/2013
Rx Expiry : 09/19/2014

Soft contact lens
Recommended Contact Lens: Supplier General, Brand Accuvue 2, CL Solution Complete, Status Complete
Color: Width: 1
Dispensing Notes: Fitting Notes: OD Lens Notes: OS Lens Notes: CL Rx Notes: Biomicroscopy: Lid: Cornea: Tears:

	Sphere	Cylinder	Axis	Add	BC	Diameter
OD:	+1.25	+0.00	000		0.00	0.00
OS:	+1.25	+0.00	000		0.00	0.00

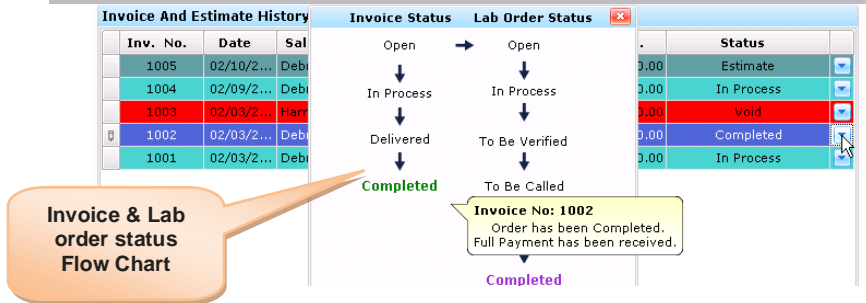
	K1	K2	K Axis
OD:	0.00	0.00	000
OS:	0.00	0.00	000

Soft Contact Lens RX

Invoices Tab

All Invoice related functions are available on one screen including Creating spectacle order, Contact lens order, Payments, Credits, Returns, Notes, Discounts and Promotions

Invoices Tab list all Invoices along with their status. The user can perform various actions including VOID, Returns, Print and send Invoices and Lab Orders electronically via E-Mail or Fax.



Invoice And Estimate History

Inv. No.	Date	Sal	Open	In Process	Delivered	Completed	Status
1005	02/10/2...	Deb	Open				Estimate
1004	02/09/2...	Deb		In Process			In Process
1003	02/03/2...	Deb			Delivered		Void
1002	02/03/2...	Deb				Completed	Completed
1001	02/03/2...	Deb					In Process



Demo Company
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 Calgary, AB T1J5H7
 (403)668-7788 (403)668-7799
 info@visionpropos.com

www.visionpropos.com
 customer id : PNT10503

JAMES SMITH
 123 Test Address Ne
 Calgary, Alberta T1H3H7
 H : (403)668-7799
 W : (403)222-3333
 C : (403)111-2222

INVOICE

August 23, 2012
 ABC Locator
 Julie Williams
 12345-FSDSF

20731



DESCRIPTION	GROUP	QTY	UNIT PRICE	TOTAL AMT
Service : Eye Exam		1	\$125.00	\$125.00
Promotion :Tetsing Visionpro		1	\$-5.69	\$-5.69
Lens	LOD6012	1	\$305.00	\$305.00
Frame : 530 , Green , SUPERCLIP, SUPERCLIP		1	\$229.00	\$229.00

Payments		Sub Total	\$653.31
Cash	\$50.00	Tax	\$0.00
Insurance Claimed	\$100.00	Discount	\$0.00
Master Card	\$200.00	Total Due	\$653.31
		Total Paid	\$350.00
		Insurance Balance	\$100.00
		Patient Balance	\$303.31
		Total Balance	\$403.31

1. All frames have one year warranty from the date of purchase 2. Frame warranty is void if the replacement 3. Warranty does not include shipping or labor charges 4. Frame warranty does not include a lens and 5. The warranty is void if the customer has any prescription change made by doctor 6. The warranty on contact lenses, contact or broken lenses 7. Deposit will not be refunded once the lenses have been manufactured 8. Orders are automatically cancelled if they are not received within 2 weeks of order date 9. No cash on hand 10. Return date for the lens or frame of the glasses including frame and lenses 11. Customer must show original receipt for any frame warranty replacement 12. We are not responsible for any damage or customer suspect frame or lenses 13. ALL SALES ARE FINAL, NO REFUNDS NO EXCHANGES

OFFICIAL RECEIPT FOR INCOMETAX



Demo Company
 123 Test Street NE
 Calgary, AB B5J 4H8
 F:(403)545-4545 P:(424)243-2432
 info@visionpropos.com

www.visionpropos.com

JAMES SMITH
 123 Test Address Sw
 Calgary, Alberta T9J4H8
 H : (403)668-7799
 W :
 C :

INVOICE

August 29, 2012
 Demo Location
 GST# :

1002



DESCRIPTION	GROUP	QTY	TOTAL AMT
Frame : OAK0011	LOD101	1	\$111.00
Lens : SV Distance		2	\$150.00
Lens Treatments : AR Coating		1	\$70.00

Payments		SUBTOTAL	\$331.00
		TAX	\$0.00
		DISCOUNT	\$0.00
		TOTAL	\$331.00
		PAID	\$0.00
		BALANCE	\$331.00

1. All frames have one year warranty from the date of purchase 2. Frame warranty is void if the replacement 3. Warranty does not include shipping or labor charges 4. Frame warranty does not include a lens and 5. The warranty is void if the customer has any prescription change made by doctor 6. The warranty on contact lenses, contact or broken lenses 7. Deposit will not be refunded once the lenses have been manufactured 8. Orders are automatically cancelled if they are not received within 2 weeks of order date 9. No cash on hand 10. Return date for the lens or frame of the glasses including frame and lenses 11. Customer must show original receipt for any frame warranty replacement 12. We are not responsible for any damage or customer suspect frame or lenses 13. ALL SALES ARE FINAL, NO REFUNDS NO EXCHANGES

OFFICIAL RECEIPT FOR INCOME TAX



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 123 Test Street NE
 Calgary, AB B5J 4H8
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 info@visionpropos.com

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INVOICE

August 29, 2012
 Demo Location
 GST# :

1002



DESCRIPTION	GROUP	QTY	TOTAL AMT
Frame : OAK0011	LOD101	1	\$111.00
Lens : SV Distance		2	\$150.00
Lens Treatments : AR Coating		1	\$70.00

Payments		SUBTOTAL	\$331.00
		TAX	\$0.00
		DISCOUNT	\$0.00
		TOTAL	\$331.00
		PAID	\$0.00
		BALANCE	\$331.00

OFFICIAL RECEIPT FOR INCOME TAX

JAMES SMITH



1002

Client Copy & Merchant Copy print on letter size

Single Invoice with Terms and Conditions

- Single Invoice on Letter
- Double invoice on Letter (Patient & Merchant Copy)
- Single Invoice with tray insert on 5.5x8.5 paper
- Single Invoice without tray insert on 5.5x8.5 paper
- Ability to Print barcodes and tray labels for cut outs
- Print GST # on invoice

Spectacle Order

Spectacle Lab Order screen allows users to select Frame, RX, Lens and treatments. The user can even change the price of the dispensing inventory items based on security access.

Lab Order screen lists all Lab orders for the Patient along with their status. It allows the user to create **New Orders**, **Redo existing Lab Order** or create a **Repair Lab Order**

Lab Orders Tab

JAMES P SMITH 123 TEST STREET CALGARY, AB CANADA
 Patient ID : PNT15573 H : (403)111-2222 W : (403)668-7799 C : (403)222-3333 LabOrder # **New** LabOrder Date 09/19/2013

Frame - ITM0218
 Frame Handling: Enclosed, To Come, Stock, Order, Patient Own
 Scan: G9000, Supplier: General, Brand: Gucci, Material: Metal, Rim Type: 3-Piece Screw, Shape: Cat Eye, Price: \$100.00

Lens - ITM0215
 Type: Dispense Pair, Lens Handling: Stock, Order, OD(R), OS(L), Description: SV Distance, Supplier: Safilo Canada, Brand: Nikon, Material: Conventional Plastic, Price: \$50.00

Rx - RID0127 - 09/19/2013
 Doctor: Dr. Paul Smith, Optician: Robin Williams
 Sphere: OD +1.25, OS +1.25, Cylinder: +0.00, Axis: 000, Add: 0.00, Price: \$155.00

Treatments
 Full Tint: 1 \$25.00, Scratch Coating: 1 \$50.00, ARC - E.Lens: 1 \$80.00

Total Order Price: **\$355.00**

JAMES P SMITH Home : (403)111-2222 Gender : MALE Patient Balance : \$355.00
 Work : (403)668-7799 DOB : 01/12/1978 (35) Insurance Balance : \$0.00
 Mobile : (403)222-3333 Health # : AB-1234567 Total Balance : \$355.00

Lab Order Details
 Lab Order Number : LOD0114
 Invoice # : 20 Job type : Full Service Lab Order Status : Open
 Lab Name : Professional Optical Lab Order Status : Open Promised Date : 09/20/2013
 Tray Number : JAMES

Inv No.	Lab Order ...	Lab Name	Tray ...	Job Type	Status	Promised Date
20	LOD0114	Professiona...	JAMES	Full Service	Open	09/20/2013
	LOD0113	Professiona...		Full Service	Open	

Customer Called

Customer called message: Voice mail left, Customer informed to pickup, No answer

Customer Called History

Customer Response

Voice mail left: 1 2:22PM
 No answer: Harry Smith Feb 24 2011 2:21PM

Record customer communication messages for every lab order along with their status.

Contacts Order

Both lab order and Invoice has **bar codes** for easy lookup in the system. VisionPro also allows you to send Invoices and Lab Orders electronically via e-Mail and Fax.

Print Spectacle Order form

- Ability to Add Soft Contact Lens RX or Hard Contact Lens Rx on the fly
- Specify the dispense type i.e. From Stock or Order and an ability to record order confirmation No. and Date
- Special Instructions to the lab

New Contact Order

JAMES P SMITH 123 TEST STREET CALGARY, AB CANADA H: (403)111-2222 W: (403)668-7799 C: (403)222-3333 LabOrder # **New** LabOrder Date **09/19/2013**

Patient ID : **PNT15573**

Location: Professional Optical Job Type: Tray #: JAMES Lab: Professional Optical Reason: New Order Promise Date: Status: Open

Rx - RID0128 - 09/19/2013

	Sphere	Cylinder	Axis	Add	Prism	K1	K2	K Axis	BC	BC2	Diameter	Pup Dia.	Aperture	Thickness
OD	+0.00	+0.00	000		0.00	0.00	0.00	000	0.00	0.00	0.00	0.00	0.00	0.00
OS	+0.00	+0.00	000		0.00	0.00	0.00	000	0.00	0.00	0.00	0.00	0.00	0.00

Contact Lens - ITM0199

Type: Dispense Pair Both

ContactLens Handling: Stock Order **OD(R)** Stock Order **OS(L)**

Contact Type: Acuvue 2 Colours-Box of 6

Description: Acuvue 2 Colours-Box of 6

Supplier: General

Brand: Accuvue 2

Color: Green

Discount: \$0.00 Qty: 1 Price: \$60.00

Notes:

Properties: Sph: +0.00 Cyl: 0 Axis: 0.00 BC: 0.00 Diameter: 0.00

Special Instructions

Order Information

Confirmation No. Sup. Invoice

Order Date

Total Order Price: **\$120.00**

Buttons: Save Save & Close Print Preview Cancel

Demo Company #100, 77 Saddlebrook Blvd NE Calgary, AB T1J5H7 Phone: (403)668-7799 Fax: (403)668-7788 Location: ABC Location Email: info@visionpropos.com

Demo Lab Name #105, 44 Temple Drive NE, Calgary, AB T3J 3J8 Phone: (403)668-7799 Fax: (403)555-6445 Email: info@visionpropos.com

LOD6012 Reason: New Order Order Type: Glasses Job Type: Full Service Promised Date: In Progress

SPECTACLE ORDER Lastname: SMITH Firstname: JAMES ID: PNT10503 James LOD6012 LOD6012

H: (403)668-7799 W: (403)222-3333 C: (403)111-2222 User: Williams, Julia Created On: 12/8/23 Invoice #: 20731 Patient Balance: \$ 303.31 Insurance Balance: \$ 100.00

RX Rx ID: RID6253 Rx Date: 12/8/25 Physician: Dr Anand/Bishop Optician:

	Sphere	Cylinder	Axis	Add	Prism1	Base1	Prism2	Base2
OD(R)	+3.00	+0.00	000		0.00		0.00	0.00
OS(L)	+3.00	+0.00	000		0.00		0.00	0.00
OD(R)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
OS(L)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

PRODUCT INFO Service: Eye Exam Promotion: Testing Vianor Frame: 530, 0, 0.00, 0.00, 0.00, SUPERCLIP, SUPERCLIP Lens: SV DISTANCE AR, VALUE 1.5 HMC, STOCK CLUB

QTY 1

FRAME Frame Model #: 530 Supplier: SUPERCLIP Brand: SUPERCLIP Color: Green DC: #12333 Material: Rim Type: Frame Shape:

LENS OD OS SV DISTANCE AR Name: SV DISTANCE AR STOCK CLUB Supplier: STOCK CLUB VALUE 1.5 HMC Brand: VALUE 1.5 HMC Single/Vision Lens Type: Single/Vision Material: Safety Thickness: Lens Warranty:

NOTES / MISC Frame Notes: Lens Notes(OD): Lens Notes(OS): Misc. Notes:

TREATMENTS Coating AR Drill Mount TDE

SPECIAL INSTRUCTIONS TO LAB Please process this order ASAP. The patient has to leave the country tomorrow so please make sure you deliver this on time.

Demo Company 123 Test Street NE Calgary, AB B6J 4H8 Phone: (424)243-2432 Fax: (403)545-4545 Location: Demo Location Email: info@visionpropos.com

Demo Lab 532 Test Address, Calgary, AB B4J 3J5 Phone: (403)554-5454 Fax: (403)443-4343 Email: info@demolab.com

LOD0100 Reason: New Order Order Type: Soft Contact Lens Job Type: Full Service Promised Date:

CONTACT ORDER Lastname: SMITH Firstname: JAMES ID: PNT0100 James LOD0100

H: (403)668-7799 W: C: User: Admin.Demo Created On: 12/8/29 Invoice #: 1001 Patient Balance: \$ 150.00 Insurance Balance: \$ 0.00

Rx RxID: RID0100 RxDate: 12/8/29 Physician: Optician:

	Sphere	Cylinder	Axis	Add	BC	Diameter	K Read
OD(R)	-4.00	-1.75	000		0.00	0.00	0.00
OS(L)	-4.00	-1.75	000		0.00	0.00	0.00

CONTACT LENS OD OS Tonic Type Tonic AV Dailies Desc AV Dailies B&L Supplier B&L Acuvue Brand Acuvue Color

ORDER INFO Order Handling: Stock Confirmation No.: Order Date: Contact Handling: Is Trial Pair

SPECIAL INSTRUCTIONS TO LAB

Print Contacts Order form

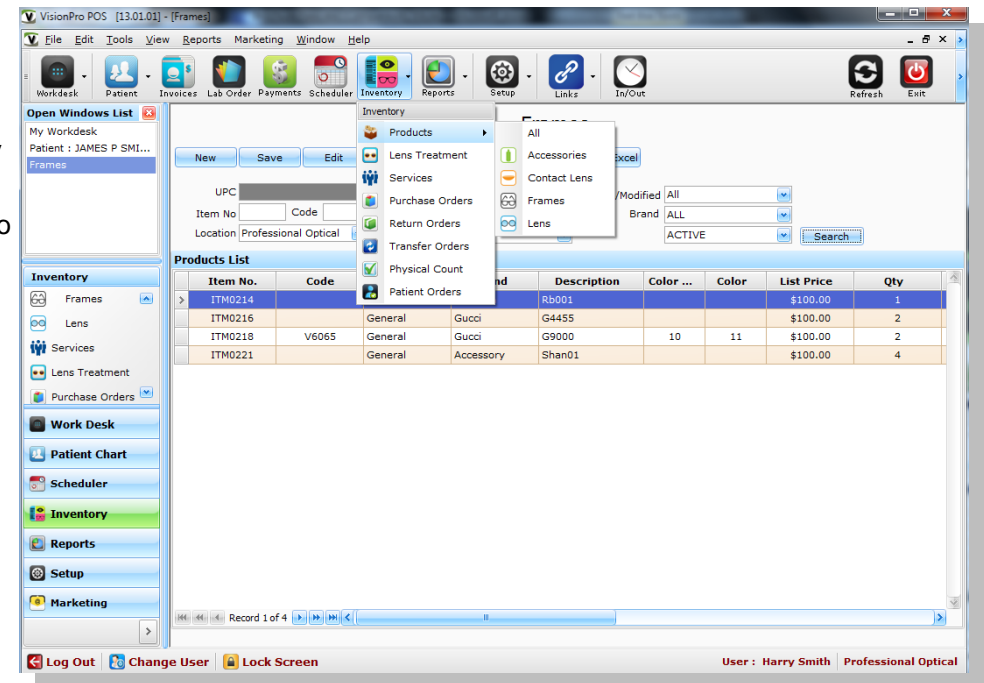
Inventory Items

Complete Inventory management of
Frames, Contact Lenses, Spectacle Lenses, and Accessories

VisionPro^{POS} has a simple yet powerful inventory section which allows you to easily and effectively manage your inventory for single or multiple locations. Inventory module allows users to add inventory and maintain an accurate track of the inventory items like frames, lenses, contact lenses and accessories. System automatically updated the inventory of an item when it is sold, returned or purchased by location. System checks for duplicate models when creating the inventory item to eliminate double data entry. Physical Count, Purchase Orders, Receive Orders and Inventory transfer orders can also be created. Quick adding of new items in the Inventory is made simple with our CLONE feature.

FEATURES

- **Physical Inventory Items:** Provides the ability to add and maintain inventory of Frames, Contact Lenses, and Accessories. Details of the inventory items are also tracked such as supplier UPC, Supplier Cost, Markup, Last Ordered, Last Received, Last Sold, Qty on Order, Qty on Hand, Total Sold, Total Returned, Item purchase and sale history, Supplier Invoice number, Purchase date and other Inventory details
- **Intangible Inventory Items:** System can also to maintain inventory of Services and Lens Treatments. Each service is associated with duration so when you are booking an appointment for a particular service system automatically looks for available time slot for that service
- **Purchase Orders and Receive Orders:** Users can create purchase orders in the system to order new product from the suppliers. Receive Order can be used to track items on order and backorders. Inventory is automatically updated once the product is received
- **Inventory Transfer:** System makes it easy to transfer items between locations. Inventory is automatically updated once the inventory item is received at the other location
- **Physical Count:** Physical counts can be performed by location and complete physical count history is maintained by the system
- **Bar Codes:** Printable bar code labels can be generated for inventory items which are automatically generated by the system for every inventory item. Bar codes are also created for all Invoices, Lab Orders and Promotion. Users can create custom labels or take advantage of built in Arch Crown label templates.
- **Bar Code Scanners:** Symbol bar code scanners can be used to scan the Inventory Bar Codes, Invoices, Lab Orders and Promotions for easy look up.
- **Inventory through Invoice Screen:** If the item is not available in the inventory, new item(s) can easily be added from the Invoice screen.



Contact Lenses

Frames

Product Entry - Contact Lenses

UPC: [] Description: [] Entered/Modified: All []
 Item No: [] Code: [] Supplier: ALL [] Brand: ALL []
 Location: Professional Optical [] Product Group: ALL [] ACTIVE [] [Search]

Item No.	Code	Supplier	Brand	Description	List Price	Qty	Status	U
ITM0199		General	Acuvue 2	Acuvue 2 Colours...	\$100.00	0	ACTIVE	201991
ITM0200		General	Acuvue Advan...	Acuvue Advance...	\$120.00	0	ACTIVE	202001
ITM0201		General	Acuvue Advan...	Acuvue Advance ...	\$200.00	0	ACTIVE	202011
ITM0202		General	Acuvue Advan...	Acuvue Advance ...	\$300.00	0	ACTIVE	202021
ITM0203		General	Acuvue Moist	1 Day Acuvue Mo...	\$150.00	0	ACTIVE	202031
ITM0204		General	Acuvue Moist	1 Day Acuvue Mo...	\$400.00	0	ACTIVE	202041
ITM0205		General	Acuvue Trueye	1 Day Acuvue Tr...	\$145.00	0	ACTIVE	202051
ITM0206		General	Acuvue Trueye	1 Day Acuvue Tr...	\$134.00	0	ACTIVE	202061
ITM0207		General	Acuvue 2	Acuvue 2-Box of 6	\$155.00	0	ACTIVE	202071
ITM0208		General	Acuvue 2	Acuvue Bifocal-8...	\$167.00	0	ACTIVE	202081

Product Entry - Frames

UPC: [] Description: [] Entered/Modified: All []
 Item No: [] Code: [] Supplier: ALL [] Brand: ALL []
 Location: Professional Optical [] Product Group: ALL [] ACTIVE [] [Search]

Item No.	Code	Supplier	Brand	Description	Color ...	Color	List Price	Qty
ITM0214		General	Ray Ban	Rb001			\$100.00	1
ITM0216		General	Gucci	G4455			\$100.00	2
ITM0218	V6065	General	Gucci	G9000	10	11	\$100.00	2
ITM0221		General	Accessory	Shan01			\$100.00	4

Product Details - Contact Lens

Item Number: ITM0104 Type: Contact Lens
 Description: AIR OPTIX ItemLocation: Calgary - North E...
 Supplier Name: CIBA Brand/Collection: AIR OPTIX
 Active [x] Discontinued [] Dispensable [x]

Tax: GST(0.001%) HST(1.500%)

Stock [x] Reorder Level: 0 Supplier Cost: \$0.00 Last Ordered: 07/04/2009 Quantity On Order: 15
 Landing Cost: \$0.00 Last Received: Nil Quantity On Hand: 123
 Internal UPC: 2010415454600 Markup Multiplier: 0.00 Last Sold: 08/07/2012 Total Sold: 690
 Supplier UPC: 435 List Price: \$50.00 Average Cost: \$0.00 Returned: 0
 Profit: \$50.00 Infrity

Contact Lens Properties: Sphere: -5.00 Contact Type: Sphere Cyl: 0.00 Axis: 0.00 BC: 8.60 Diameter: 0.00 Color: []

Created On: 05/08/2009 03:45:46 PM Modified On: 08/13/2012 02:25:56 PM

Product Entry - Frames

Item Number: ITM0218 Type: Frames
 Model Number: GG3573 ItemLocation: Professional Optical
 Supplier Name: General Brand/Collection: Gucci
 Code: V6065 Active [x] Discontinued [] Dispensable [x]

Tax: GST(5.000%) US TAX(6.850%)

Stock [x] Reorder Level: 0 Supplier Cost: \$10.00 Last Ordered: 09/18/2013 Quantity On Order: 1
 Landing Cost: \$10.00 Last Received: Nil Quantity On Hand: 2
 Internal UPC: 3021811562102 Markup Multiplier: 0.00 Last Sold: 09/19/2013 Total Sold: 1
 Supplier UPC: 895328001408 List Price: \$100.00 Average Cost: \$0.00 Patient Returned: 0
 Profit: \$80.00 400.00% Spiff: 0.00

Frame Properties: Eye: 38 Frame Color Code: Black Model Style: []
 Bridge: 18 Frame Color: 050 Description: []
 Temple: 136 Lens Color Code: [] Style New: []
 A: 0.0 Lens Color: [] County Manufactured: []
 B: 5.0 Product Groupname: Clip-Ons Year Introduced: September, 2013
 DBL: [] Frame Material: Metal Notes: []
 ED: 7.00 Frame Shape: Cat Eye
 Circumference: 0.00 Rim Type: 3-Piece Screw
 ED Angle: 0.00 Gender Type: Female
 Age Group: Child

Created On: 09/18/2013 11:56:21 AM Modified On: 09/18/2013 11:56:21 AM

Lens Treatments

Spectacle Lenses

Lens Treatments

UPC: [] Description: [] Entered/Modified: All
 Item No: [] Code: [] Supplier: ALL Brand: ALL
 Location: Professional Optical [] ACTIVE [] Search: []

Item No.	Code	Supplier	Brand	Description	UPC	Status	List Price	Total
ITM0110		General	Optical Services	Polish	5011013581009	ACTIVE	\$100.00	
ITM0111		General	Optical Services	Edge	5011113585600	ACTIVE	\$50.00	
ITM0112		General	Optical Services	Rush Jobs	5011213590702	ACTIVE	\$50.00	
ITM0113		General	Optical Services	Tint	5011313591807	ACTIVE	\$25.00	
ITM0114		General	Optical Services	ARC-Ohp	5011413592605	ACTIVE	\$60.00	
ITM0116		General	Optical Services	Repair	5011613595802	ACTIVE	\$5.00	
ITM0117		General	Optical Services	Fingerstick	5011714000601	ACTIVE	\$2.00	
ITM0119		General	Optical Services	Drill Mount	5011914010806	ACTIVE	\$50.00	
ITM0120		General	Optical Services	Edging one lens	5012014011601	ACTIVE	\$75.00	
ITM0121		General	Optical Services	Full Tint	5012114012201	ACTIVE	\$20.00	
ITM0122		General	Optical Services	Scratch Coating	5012214012804	ACTIVE	\$40.00	
ITM0124		General	Optical Services	Remove Tint	5012414024805	ACTIVE	\$10.00	

Lens

UPC: [] Description: [] Entered/Modified: All
 Item No: [] Code: [] Supplier: ALL Brand: ALL
 Location: Professional Optical [] ACTIVE [] Search: []

Item No.	Code	Supplier	Brand	Description	Lens ...	Lens ...	List Price	Qty
ITM0215		Safilo Canada	Nikon	SV Distance	SingleVis...	Convent...	\$50.00	0
ITM0219	P0099	General	Nikon	PROG	SingleVis...	Convent...	\$100.00	0

Lens Treatments

Item Number: ITM0360
 Description: CRIZAL ALIZE AR COATIN
 Type: Lens Treatments
 ItemLocation: NE Location
 Supplier Name: KW OPTICAL
 Brand/Collection: CRIZAL ALIZE
 Tax: GST(5.00%)
 Active Discontinued

Inventory Details

Supplier Cost: \$0.00
 Landing Cost: \$0.00
 Markup Multiplier: 0.00
 List Price: \$125.00
 Profit: \$125.00 100.00%

Created On: 05/12/2009 04:45:58 PM Modified On: 05/12/2009 04:45:58 PM

Lens

Item Number: ITM0348
 Description: SV DISTANCE AR
 Type: Lens
 ItemLocation: NE Location
 Supplier Name: STOCK CLUB
 Brand/Collection: VALUE 1.5 HMC
 Tax: GST(5.00%)
 Active Discontinued

Inventory Details

Reorder Level: 0
 Internal UPC: 4034817344909
 Supplier UPC: []
 Supplier Cost: \$0.00
 Landing Cost: \$0.00
 Markup Multiplier: 0.00
 List Price: \$70.00
 Profit: \$70.00 100.00%

Lens Properties

Lens Type: SingleVision
 Lens Material: []
 Lens OU: []
 Sphere: 0.00
 Cyl: 0.00
 Axis: 000
 Add: 0.00
 BC: 0.00
 Size: 0.00
 ED: []
 Seg HT: []

Created On: 05/11/2009 05:34:49 PM Modified On: 07/13/2009 04:07:43 PM

Purchase Orders and Receive Orders:

Users can create purchase orders in the system to order new product from the suppliers. Receive Order can be used to track items on order and backorders.

- Inventory is automatically updated once the product is received
- Record separate or same Supplier Invoice for every item
- Receive full or partial orders
- Track orders Internal & Suppliers notes
- Print Purchase Orders items
- Email Purchase Orders

Supplier Purchase Orders

Purchase Orders

Buttons: New, Edit, Save, Delete, Print, Preview, Receive Order

Search fields: PO ID, Location (Professional Op...), Item Description, Supplier (All), Date (This Month), Status (All)

PO ID	PO Location	Supplie...	Supplier...	Qty. ...	Qty. R...	Delive...	Status	Su...	Int. ...	Create...	Created On
PON0103	Professional ...	SUP0103	General	2	0		Cancelled			Harry Smith	09/19/2013
PON0102	Professional Opt...	SUP0103	General	2	0		Ordered			Harry Smith	09/19/2013
PON0101	Professional Opt...	SUP0111	Safilo Canada	2	2		Completed				
PON0100	Professional Opt...	SUP0103	General	1	0		Open				

Order Status
 Ordered (By : Harry Smith, On : Sep 19 2013 12:08PM)
 Cancelled (By : Harry Smith, On : Sep 19 2013 12:08PM)

Purchase Order

Buttons: Save, Save & Close, Print, Preview, E-Mail, Delete, Cancel, Place Order, Receive Order

Form fields: PO ID (PON0007), PO Location (Demo Location), Supplier (Luxottica), Created On (09/04/2012), Created By (Harry Premi), Last Modified On (09/04/2012), Last Modified By (Harry Premi), Status (Ordered)

Purchase Order Items

Item No.	Item Description	Type	Brand	Ord. Qty	Rcvd. Qty	Price	Inv. No
ITM8590	spr58a/Sak-0b5/52-16	Frames	Prada	1	0	\$279.00	
ITM8594	bv8099b/901/8g/55-17	Frames	Bvlgari	1	1	\$489.00	
ITM8597	be2120/3002/51	Frames	Burberry	1	0	\$359.00	

Item Id: ITM8594
 Model #: bv8099b/901/8g/55-17
 Type: Frames
 Supplier: Luxottica
 Brand: Bvlgari
 LPC: 3859413074903
 Color: blk/gold
 Material: ACETATE
 Shape: Rectangle
 DBL: 0
 A: 0.00
 B: 0.00
 ED: 0.00
 Supplier Cost: 195.00
 Landing Cost: 0.00
 List Price: 489.00
 Qty on Hand: 2
 Qty on Order: 0

Internal Notes: Internal Notes for reference or for employees

Supplier Notes: [Empty]

Delivery Date: 09/06/2012
 Shipping Method: Canada Post
 Tracking No.: 124324255435
 Tracking URL: ww.canadapost.ca/trac

Receive Order

Buttons: Save & Close, Cancel

Form fields: Supplier (Luxottica), Location (Demo Location), PO ID (PON0007), Demo Location

Received Details

Supplier: Luxottica, Location: Demo Location
 Luxottica, Demo Location
 CA 444 Wincott Dr. Etobicoke, ON M9R 2R5
 P: (403)668-7799
 F: (403)668-7799
 Acct No: [Empty]

Receive Item(s)

Item No.	Description	Brand	Type	Qty. On Order	Lnd. Cost	Sup. Cost	List Price	Qty. Rcvd.	Inv. No
ITM8597	be2120/3002/51	Burberry	Frames	1	\$1.00	\$118.00	\$359.00	1	INV4332
ITM8590	spr58a/Sak-0b5/52-16	Prada	Frames	1	\$1.00	\$99.00	\$279.00	1	INV443

Item Id: ITM8590
 Model #: spr58a/Sak-0b5/52-16
 Type: Frames
 Supplier: Luxottica
 Brand: Prada
 LPC: 385901144009
 Color: [Empty]
 Material: [Empty]
 Shape: [Empty]
 DBL: 0
 A: 0.00
 B: 0.00
 ED: 0.00
 Supplier Cost: 0.00
 Landing Cost: 0.00
 List Price: 279.00
 Qty on Hand: 0
 Qty on Order: 1

VisionPro allow you to create return orders for the suppliers. This will track the items that were returned to a supplier and record the RMA No. along with the shipping details. Given below are the benefits and features of our new return order module:

- Maintain Return Order items history
- Records suppliers RMA (Return Merchandise Authorization) No. for every return order
- Maintain the status of every return order along with shipping details
- Automatically Update the Inventory Quantity and Item History when the order is placed
- Print **Return Order Slip** with Suppliers RMA no. to send along with the order

Return Orders

Search: RO ID, Location: ABC Location, Supplier: All, Date: This Month

RO ID	RO Location	Supplier ID	Supplier N...	Qty. Re...	Return ...	RMA No.	Sup. ...	Int. N...	Status	Created By	Created...
RON0107	ABC Location	SUP0139	Alternative Eyew...	5		586878			Open	Glenda Smith	08/20/2012
RON0106	ABC Location	SUP0139	Alternative Eyew...	4					Completed	Glenda Smith	08/18/2012
RON0105	ABC Location	SUP0139	Alternative Eyew...	10					Completed	Glenda Smith	08/18/2012
RON0104	ABC Location	SUP0139	Alternative Eyew...	2					Completed	Glenda Smith	08/18/2012
RON0103	ABC Location	SUP0139	Alternative Eyew...	15					Completed	Glenda Smith	08/18/2012
RON0102	ABC Location	SUP0104	ASPEX	154					Completed	Glenda Smith	08/18/2012
RON0101	ABC Location	SUP0115	BAUSCH & LOMB	20					Cancelled	Glenda Smith	08/18/2012
RON0100	ABC Location	SUP0104	ASPEX	5	08/19/2012				Completed	Glenda Smith	08/18/2012

PO Status: Completed, Cancelled

User: Julia Williams ABC Location

RETURN ORDER

Account # 1590 **RON0107**

ItemId	Description	Brand	Qty
ITM4638	Lesn type	Booma	1
ITM4619	Testing	Booma	2
ITM4601	Import test	Booma	2
Total			5

Return Order Slip with Supplier RMA No. Printed

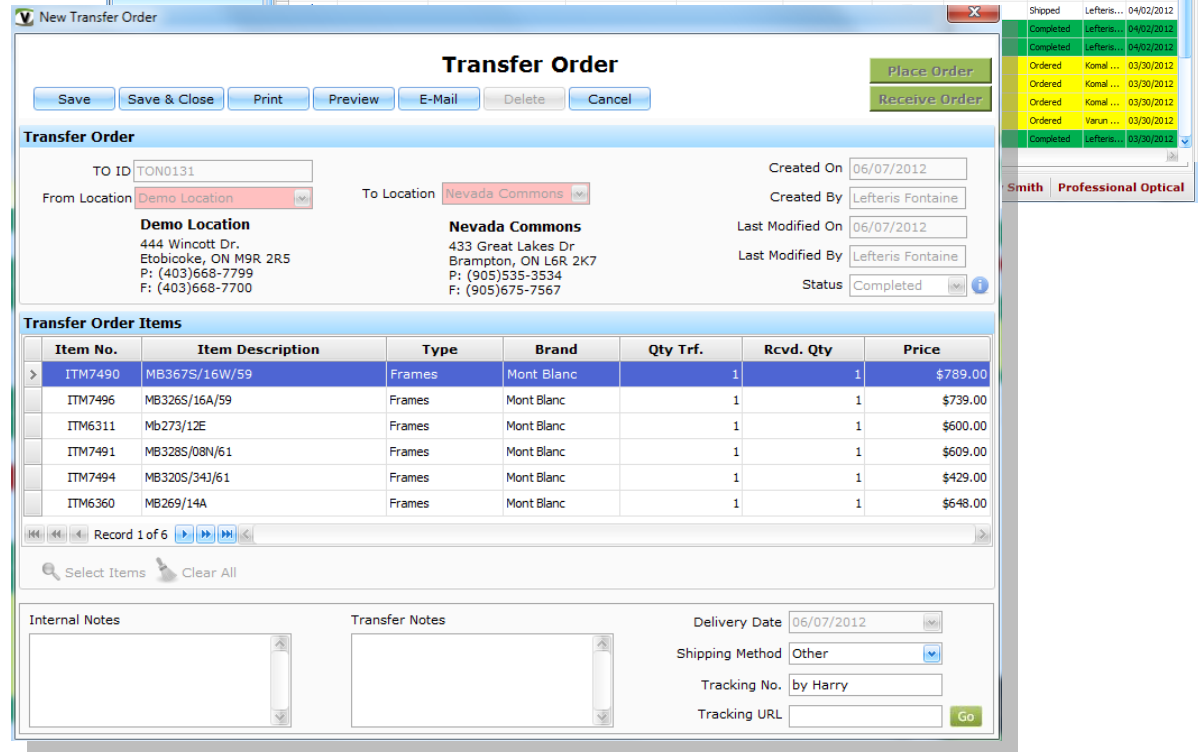
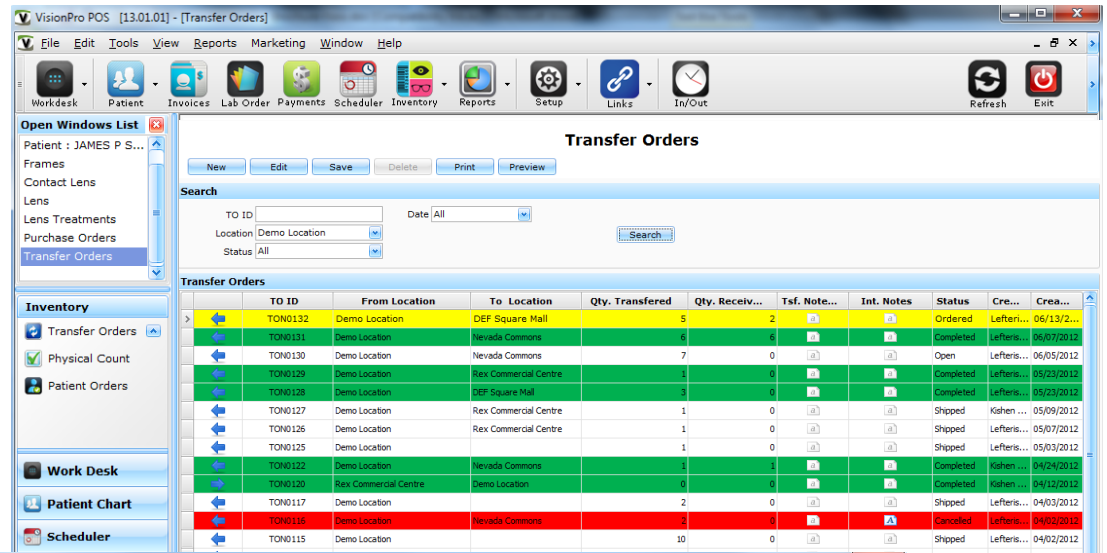
Return Order

RO ID: RON0107, Supplier: Alternative Eyewear, Location: ABC Location, RMA No.: 586878

Item No.	Item Description	Type	Brand	Retd. Qty	Price
ITM4601	Import test	Lens	Booma	2	\$25.00
ITM4619	Testing	Lens	Booma	2	\$9.00
ITM4638	Lesn type	Lens	Booma	1	\$50.00

VisionPro allow you to create transfer orders to send products from one location to the other. This will track the items that were transferred along with their shipping details. Given below are the benefits and features of our transferred order module:

- Maintain transfer Order items history
- Records Internal and transfer notes
- Updates the inventory automatically as soon as the order is received at other location
- Print **Transfer Order Slip** with location details to send along with the order
- Color coded to easily track the order status



Vision Demo Optical
 444 Wincott Dr.
 Etobicoke, ON M9R 2R5
 P: (403)668-7799 F: (403)668-7700
 info@visiondemo.com

www.demoopticalstore.com


TRANSFER ORDER

FROM **Demo Location** TO **Nevada Commons** **June 07, 2012**
 444 Wincott Dr. Etobicoke, ON M9R 2R5 P: (403)668-7799 F: (403)668-7700
 433 Great Lakes Dr Brampton, ON L6R 2K7 P: (905)535-3534 F: (905)675-7587
 Demo Location GST#: ABCD-434443



Item Id	Description	Brand	Qty. Trf.	Qty. Rcvd.
ITM7490	MB367S/16W/59	Mont Blanc	1	1
ITM7496	MB326S/16A/59	Mont Blanc	1	1
ITM6311	Mb273/12E	Mont Blanc	1	1
ITM7491	MB328S/08N/61	Mont Blanc	1	1
ITM7494	MB320S/34J/61	Mont Blanc	1	1
ITM6360	MB269/14A	Mont Blanc	1	1

VisionPro^{POS} allows you to manage the bar codes for your products very easily

- Print Barcode labels. Integrates with  barcode tags and labels
- Compatible with DATAMAX and all laser printers
- Customized Label print options
- Ability to create your own customized labels
- Barcode Label Preview
- Pre configured with various Arch Crown labels

Compatible with all Arch Crown Thermal Transfer Labels

Label settings

Label Settings
Label Name: Arch Crown TT368 [Clone Label]

Label Preview
[Barcode Label Preview]

Label Information
Top: 00.00" Bottom: 00.00"
Left Margin: 00.00" Right Margin: 00.00"
Label Height: 01.49" Label Width: 02.16"
Paper kind: Custom
Paper height: 01.49" Paper width: 02.16"

Label Print Options
 Supplier
 Brand
 ProductName
 Color
 Eye
 Bridge
 Temple
 Location
 ListPrice

Start position
Position: 1

Print Order
 Down then Across (1 5 9, 2 6 10, 3 7 11, 4 8 12)
 Across then Down

* All units are in inches
CL -> Customized Label
[Save Settings] [OK] [Cancel] [Apply]

Barcode Labels

Settings
Printer: Datamax-O'Neil E-4205A Mark III (Cop)
Label: Arch Crown TT306
Start Position: 0
[Printer Settings] [Label Settings]

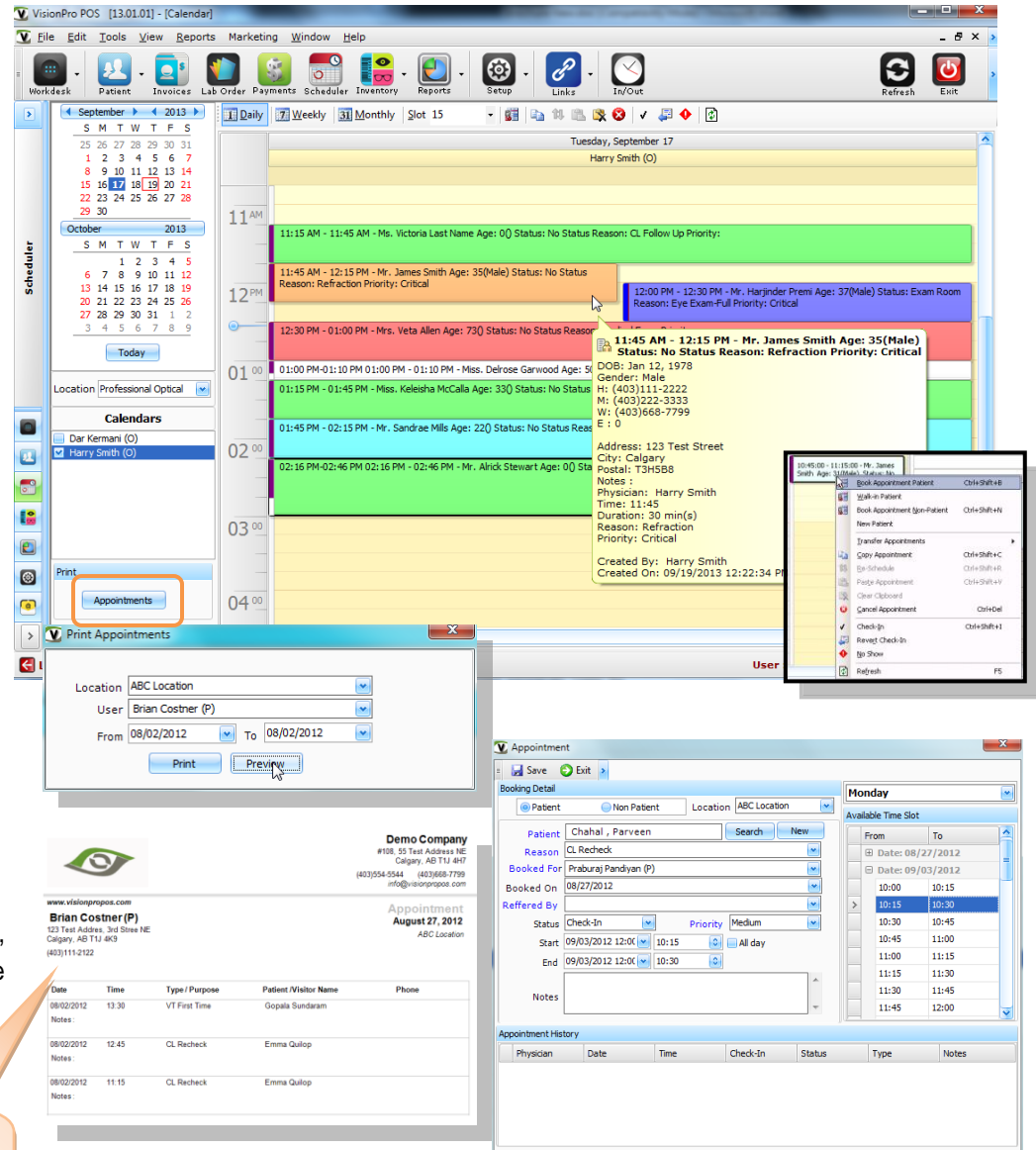
Item No.	UPC	Name	No. of Lab...	Brand	Supplier	List Price	Qty	Created D...
0214	3021412263...	Rb001		Ray Ban	General	\$100.00	1	09/16/2013
0216	3021614004...	G4455		Gucci	General	\$100.00	2	09/17/2013
0218	3021811562...	GG3573		Gucci	General	\$100.00	2	09/18/2013
0221	3022122594...	Shan01		Accessory	General	\$100.00	4	09/18/2013

Barcode preview
[Grid of barcode labels]

Current Page: 4 Total Pages: 11 Zoom Factor: 100%

VisionPro^{POS} scheduler allows users to book Patient appointments, Non-patient appointments and handle Walk-in patients effectively. It also provides you an ability to print the appointments for a specific Physician or an Optician. You can view appointments by Physician or Optician, Date, Week, and Month or by selected date range. You can also view appointments of all clinic Physicians at the same time and easily copy and move appointments between Physicians.

- **Appointment Booking:** Ability to Book Patient appointments, Walk-In patient appointments, Non-Patients appointments or even personal appointments
- **Multiple Calendars Views:** Daily, Weekly, Monthly or custom date range view are available. Users can also view the calendar of Other location's Physicians and Opticians
- **Automatic Calendar Creation:** Users calendar hours are linked automatically with location business hours.
- **Transfer and Reschedule Appointments:** Users are provided with the ability to transfer appointments to a different Physician or Optician with a click of a button. Appointments can also be copied and pasted. Reschedule of appointments is made easy as system will help find the next available appointment slot for a selected Day.
- **Appointment History:** System maintains appointment history for Cancelled, No- Show appointments etc.
- **Available Time Slot:** Search for any future available time slots for appointment booking based on the appointment Type. Users can customize Appointments types along with their consultation time e.g. Sight Test: 30 min, Contact Lens Fitting: 15 Min etc. so that the system automatically creates the appointment for the defined duration.
- **Drag and Drop:** Users can simple drag and drop to move an appointment to another day or time or change the duration of the appointment



Print / Email Appointments

View Available Time Slots and see No-Shows in appointment history

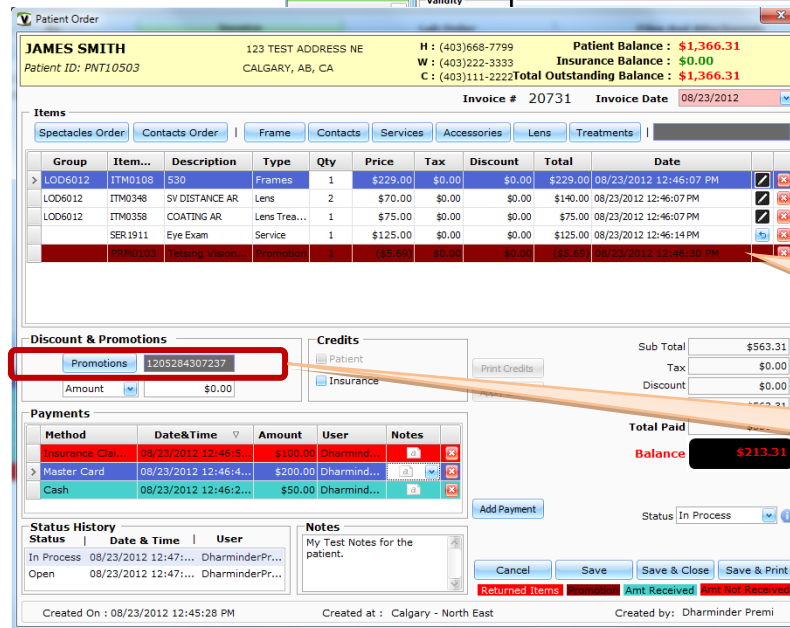
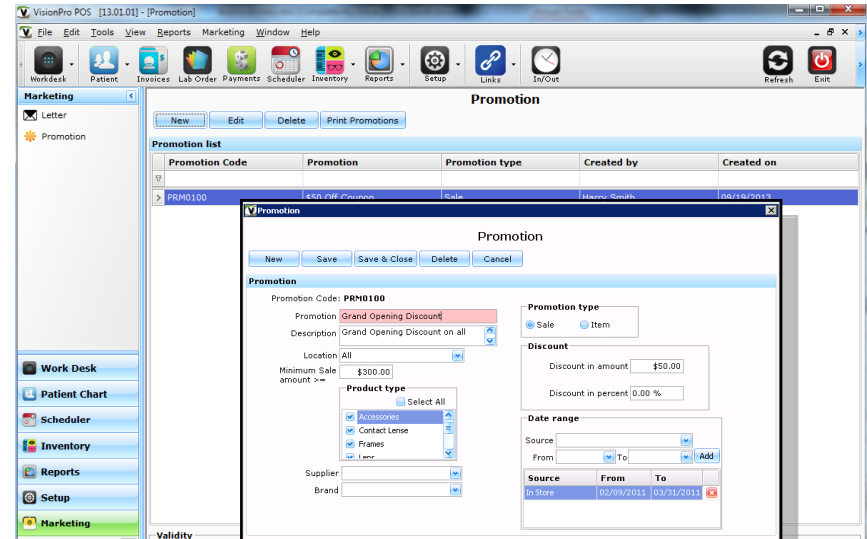
PROMOTIONS

VisionPro^{POS} provides you with powerful yet simple to use marketing tools to attract new customers as well as retain existing customers.

Unlimited Promotions can be created along with their effective date range, marketing media that will be used to advertise the promotions and the location the promotion is valid at. This allows business owners to plan their marketing strategy in advance; System automatically generates a bar code for each promotion which can be used in the Marketing Letter or Flyer etc. Promotion success can be measured for each promotion code allowing business owners to make informed decisions for future promotions.

Promotion Features

- **Promotions by Location:** Users have the ability to create unlimited promotions based on location and date range.
- **Promotion Discount Calculations:** Users can define the promotions for item category like Frames, Lenses, and Contact Lenses etc. or be specific for a particular supplier or brand. Discount can be calculated based % or fixed amounts. Minimum sale amounts for a particular promotion can also be defined.
- **Promotion Bar Code:** System automatically generates a barcode for each promotion. User defined image can also be uploaded in the system to make promotion letter or mailing look more attractive.
- **Promotion History:** Promotion history is maintained by the system



Auto Generated Promotion Barcode

Apply Promotion to Order

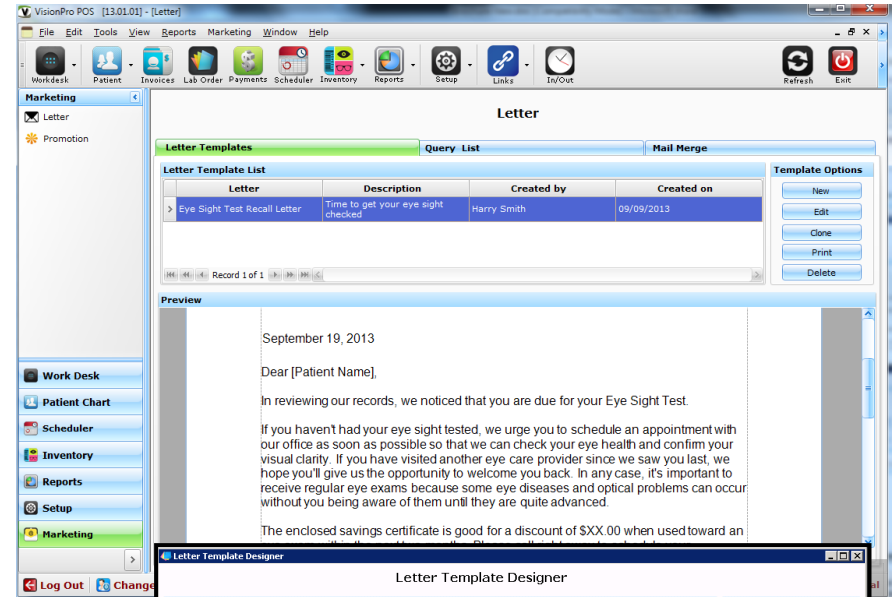
Scan Barcode or apply promo code

PROMOTION / RECALL LETTER TEMPLATES

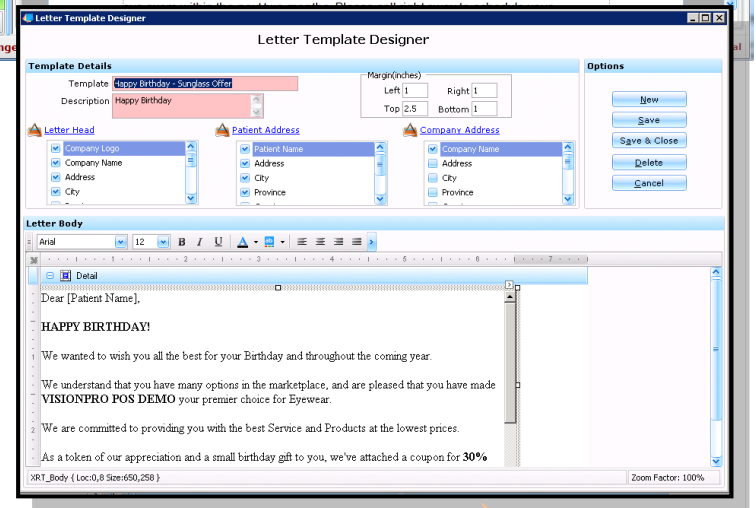
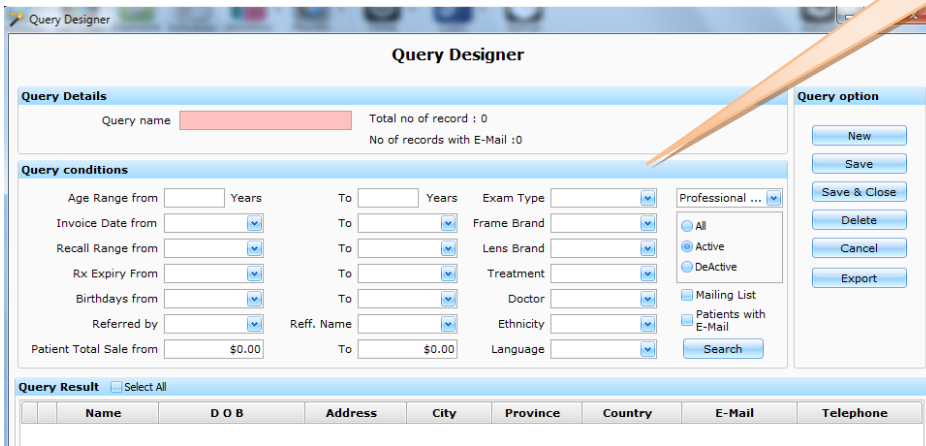
Recall letters help you to constantly be in touch with your existing customers and increase customer loyalty. Recall letters can be either printed or E-Mailed. VisionPro^{POS} smart letter generation tool allows you to create recall letters targeted to specific subset of your patient base like Age, Ethnicity, Language, Exam Type etc. recall letters help you to bring customers to your door step and increase sales.

Recall Letter Features:

- **Recall Letter Templates:** VisionPro^{POS} provides some built in recall letters that can be customized to fit your needs or you can create your own unlimited number of recall letter templates with our built in letter editing tool. All recall letters can be customized with your logo, address, alignments etc.
- **Recall Query:** Recall letters can be targeted for customers at specific location or all the customers in the system. Query can be created to target specific customers in your database based on Age, Ethnicity, Language, Exam type, Recall range etc.
- **Mail Merge:** Mail merge allows you to prepare the letter to be printed and mailed to the customers or e-mail directly to the customers with valid e-mail addresses on file. Letters can be created by selecting the appropriate letter template, query for targeted customers and promotion to be applied to the letter. You can also track the success and failure of the E-Mails sent by the system.
- **Recall History:** History is maintained for all you past campaigns.



Target Specific Patients for marketing letters



Letter Template Designer

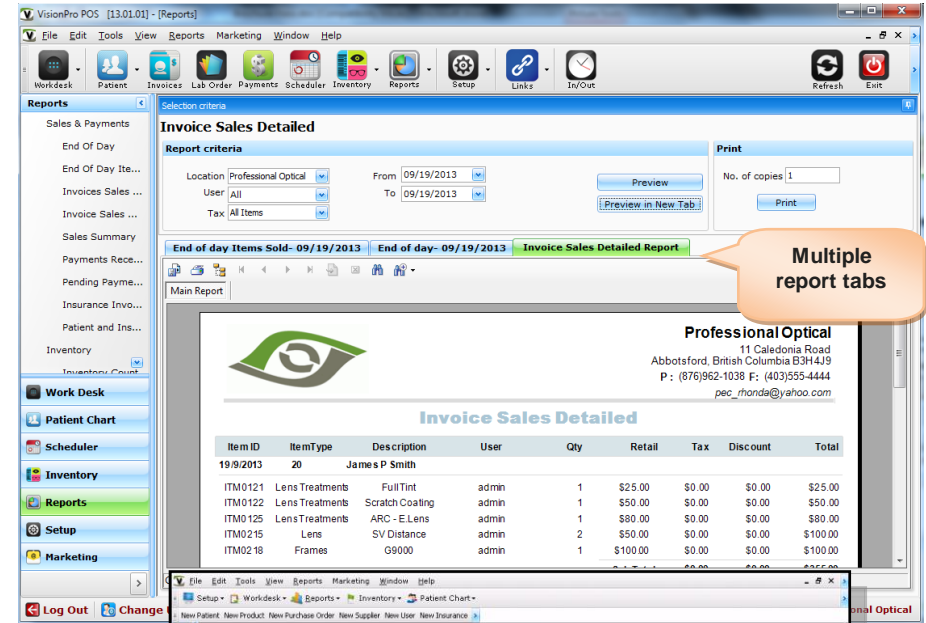
Reports provide you a deeper look at your business and helps you plan strategically for the next day, month or year. VisionPro^{POS} report module is very robust and unique as compared to other comparable products in the market. Our unique interface allows you to run and view multiple reports at the same time so that you can easily compare and flip between reports. VisionPro^{POS} reports module provides you with beautiful formatted yet powerful reports to quickly determine the sale/profit of your practice with a simple click of a button.

Reporting Features

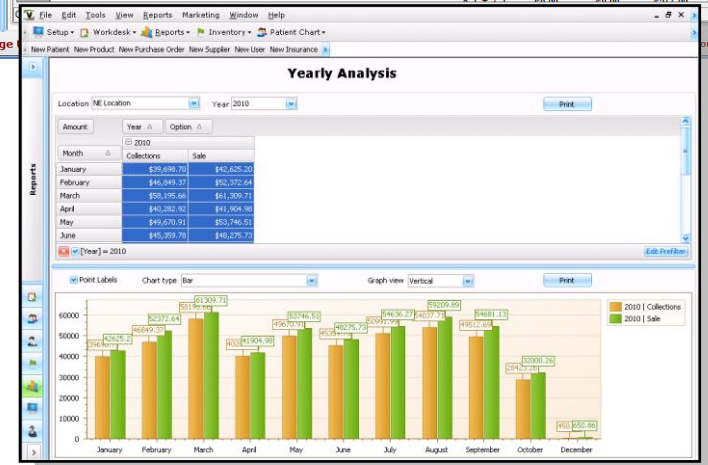
- **Built In Reports:** Location based Sales, Payments, Profit and summary reports are built in the system. If you do not find the required report to fulfill your specific business needs please contact us and we will design it for you at no added cost, if we feel that it adds a value to our software.
- **Export:** Reports can be exported to different formats e.g. PDF, XLS, MS Word, RTF etc.
- **Graphical Reports:** We also have unique Graphical reports that you can share with your sales staff. Graphical reports can also be customized e.g. Bar Charts, Pie Charts, Lines, Points and many more.
- **Year End Reports:** We also have special reports for accountants to complete your business year end and taxes. These reports can be exported and sent to your accountants.

WE CAN CUSTOM DESIGN A REPORT FOR YOU.

Please contact us if you have a specific need of a report. We will design it for FREE if we feel that it adds a value to our software.



Multiple report tabs



Graphical representation of data



AVAILABLE REPORTS

Sales & Payments

- End of Day (EOD)
- End of Day Items Sold
- Invoice Sales Summary
- Invoice Sales Detailed
- Payments Received
- Insurance Invoice Summary
- Patient & Insurance Adjustments

Sales Summary

- Daily Summary Report
 - Today
 - This Week
 - This Month
 - Date Range
- Monthly Summary Report
 - 1 Month
 - 3 Months
 - 6 Months
 - Month Range
- Yearly Summary Report
 - 1 Year
 - 3 Years
 - 5 Years
 - YTD (Year To Date)
 - Year Range

Inventory

- Inventory Counts
 - By Products
 - By Quantity
 - By Ordered Quantity
- Inventory Audit
- Contact lens Orders
- Spectacle Orders
- Best Selling
- Worst Selling

User / Employee

- Employee Timesheet
- Commissions
- Appointments

Practice Analysis

- New Patient Seen
- Patient Referrals
- Yearly Analysis
- Profit Summary
- Profit Detailed

- RX Expired
- Monthly Estimates

All reports are

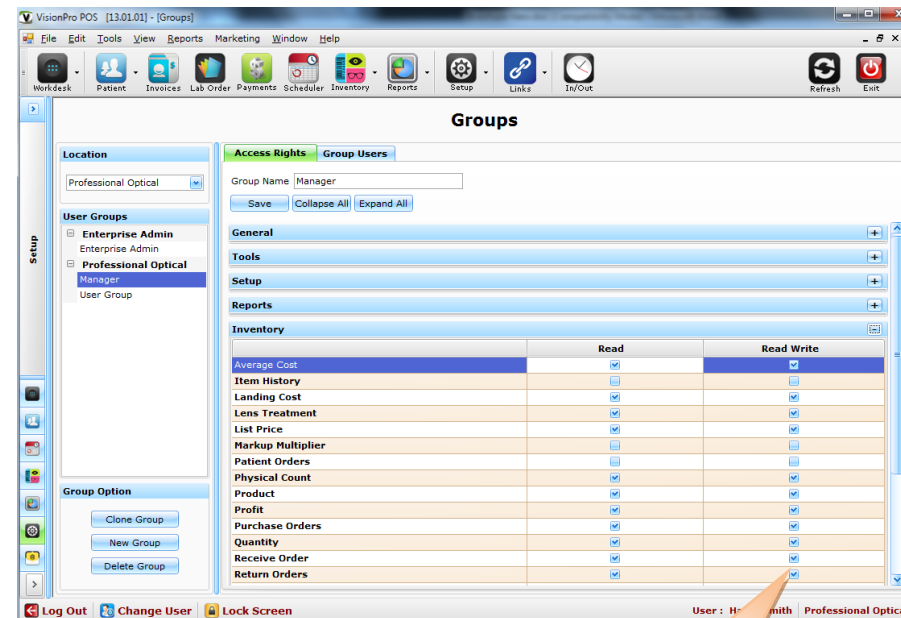
LOCATION specific

SECURITY GROUPS & RIGHTS

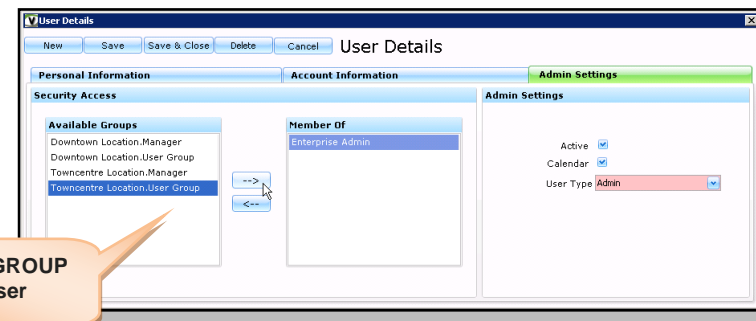
VisionPro^{POS} has a robust security module which allows you to define different levels of security within the system. Security is controlled via security groups, Users are provided access to the different areas of the software based on their security group membership. Security access can be either be Read, Read/Write or No Access. You can also easily hide the software features from users by applying specific security permissions. We have preconfigured the software with built in groups for easy initial setup or you can create your own security groups as per your business needs.

Security Features

- **Security Groups:** Use built in groups or create custom security groups to provide users access to the different areas of the software. Security groups provide administrators ability to provide Read Access, Read/Write Access or No Access to various sections of VisionPro^{POS} application.
- **Security Group Creation:** With our built in clone feature new security groups can be created very quickly.
- **Location Based Security:** Security groups can be created for each location which allows you to maintain different security levels at different locations. For E.g. User can have Manager Access on one location and Sale Staff access at the other location.
- **Overrides:** Certain POS functions can be controlled to provide limited access to select users. System will prompt for override access if the user who is trying to perform a function does not have a valid access to do so. E.g. Invoice Price Override, Edit Payments, Edit Price, Edit Invoices etc.
- **Lock Application:** VisionPro^{POS} application can be locked easily with a shortcut key or a click of a button to secure the access when terminal is left unattended.
- **Switch User:** Switching between users is very easy and can be accomplished with a click of a button.
- **Access Audit:** VisionPro^{POS} records every action with last modified Date, Time &



Assign Access to GROUP



Assign GROUP to User

VisionPro^{POS} is incredibly flexible and completely customizable as per your business needs. Our interface is very simple and intuitive for beginners.

Customization Features

- Ability to customize My Work-desk for every user
- Easily switch between all the current open windows
- Show/Hide various navigation toolbars
- Set your logged in themes as a user preferences
- Customize system wide Fonts, Colors, Date Format, Time Format and Currency Format
- Define custom shortcut keys for various VisionPro^{POS} functions
- Customize Invoice format
- Customize Terms and Conditions
- Customize Inventory management settings

Fonts and Colors

Date Time format settings

HOT KEYS settings

Invoice & Lab Order Templates

The screenshots show the following settings:

- Fonts and Colors:** System Preferences - Fonts and colors. Settings for Invoice, Order, Promotion, Return, ToBeCalled After24Hrs, ToBeCalled After48Hrs, ToBeCalled WithIn24Hrs, Void. Font: verdana, Size: 8.25, Item foreground: Black, Item background: MediumTurq...
- Date Time format settings:** System Preferences - Date and time format. Date format: Short date MM/dd/yyyy, Long date dddd,MMMM dd,yyyy. Time format: Short time h:mm tt, Long time hh:mm:ss tt. AM Symbol AM, PM Symbol PM. Date format for reports: Day format d, Month format M, Year format yy, Date order MDY.
- HOT KEYS settings:** System Preferences - Hotkeys. Enable hotkeys checked. Table below:
- Invoice & Lab Order Templates:** System Preferences - Print Preferences. Print promised date on lab order, Print barcode on invoice, Print barcode on lab order, Print GST # on Invoice, Print Payment Date on Invoices. Invoice Preference: Invoice Language English, Invoice Template Single Invoice on Letter. LabOrder Preference: LabOrder Template Standard - with Patient info.

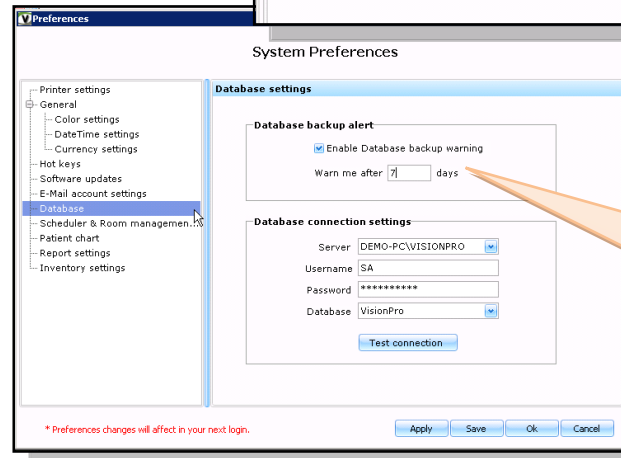
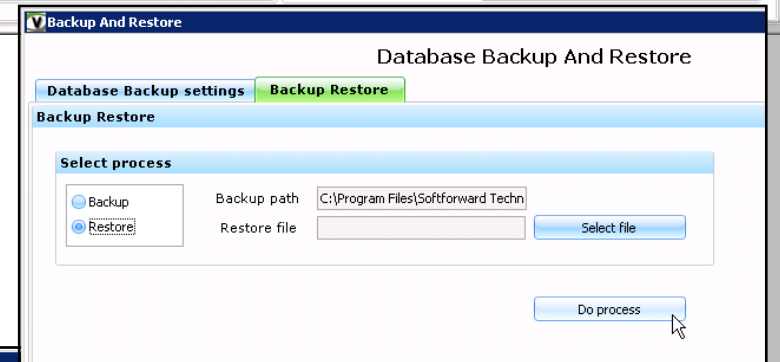
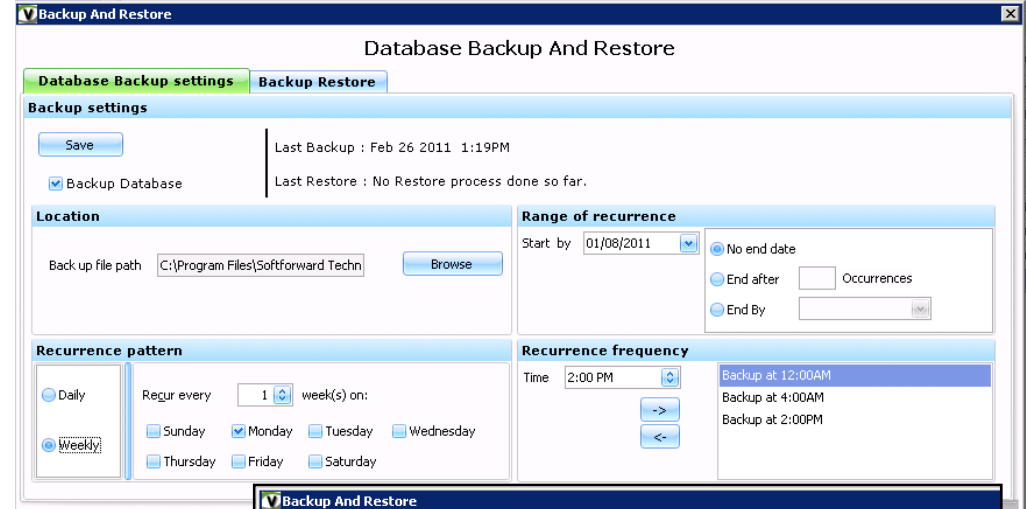
Active	Action	Hotkey
<input checked="" type="checkbox"/>	Invoice	Ctrl+Alt+I
<input checked="" type="checkbox"/>	Lab Order	Ctrl+Alt+L
<input checked="" type="checkbox"/>	Calender	Ctrl+Alt+A
<input checked="" type="checkbox"/>	Log Out	Ctrl+Alt+O
<input checked="" type="checkbox"/>	Change User	Ctrl+Alt+U
<input checked="" type="checkbox"/>	Lock Screen	Ctrl+Alt+S
<input checked="" type="checkbox"/>	Patient look up	Ctrl+Alt+P
<input checked="" type="checkbox"/>	Search / Find	Ctrl+F
<input checked="" type="checkbox"/>	Rx	Ctrl+Alt+R

VisionPro^{POS} provides a built in functionality to schedule your database backups locally. We also provide a managed remote and offsite backup service at a very affordable price to encrypt and backup your data to a state of the art HIPAA compliant highly secured and redundant facility.

Our built in backup/restore database tool allows you to schedule the backups with different preset criteria's like Range of Recurrence (start date, end date, end after X occurrences etc.), Recurrence Pattern (Daily, weekly, on specific days etc) and Recurrence Frequency (multiple times during the day).

Backup and Restore Features

- Unlimited number of Backups
- Multiple backups can be performed within a day
- Backup Reminder Warnings upon login
- Built-in Backup & Restore utility
- Backup Reminder if not backed up within last X (Specify your own number) days
- Secured Restore: Only the Enterprise Admin is allowed to perform the Restore operation

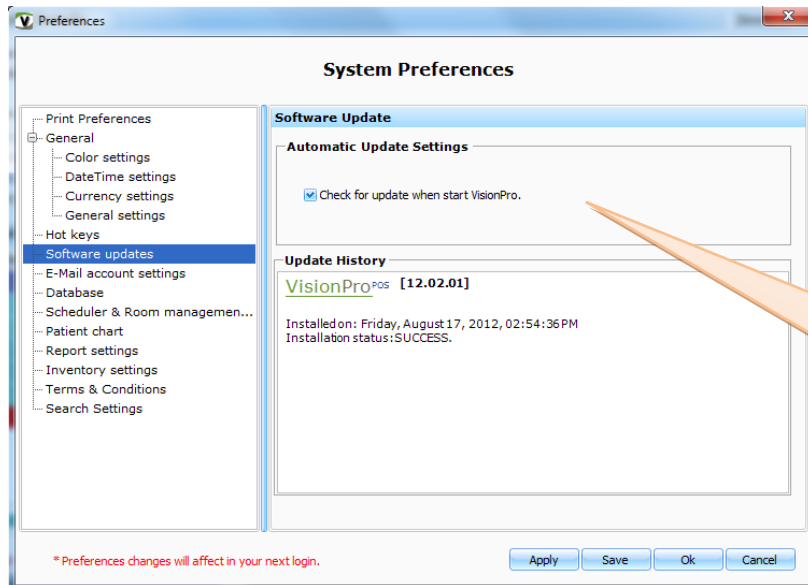


Enable Database backup alert under system preference. This will warn the admin to backup the database upon login

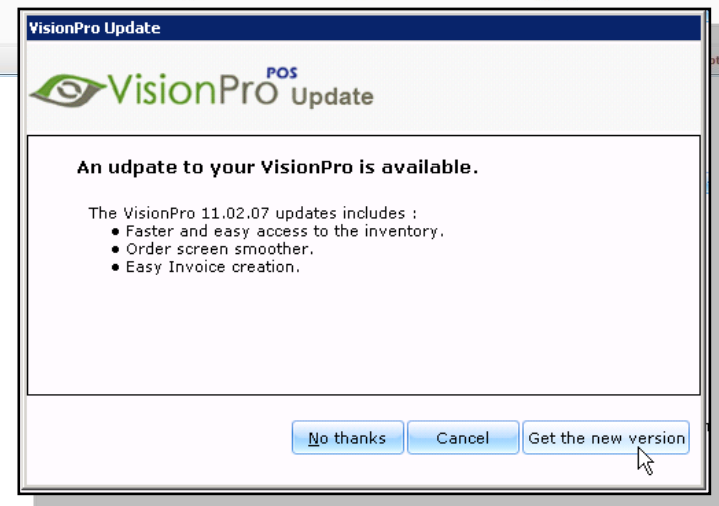
VisionPro^{POS} automatically updates your software whenever there is a new update available. You will never have to follow all those technical steps just to apply a patch or upgrade your software. With our Automatic Software Update feature you are always up-to-date with our latest version.

Software Update Features

- VisionProPOS prompts when new update is available
- Allows manually to check for software updates
- Update both Server and Clients automatically
- Automatically upgrades both software and database versions



Enable Automatic Software Update settings under system preference. This will prompt the admin that a newer version of Visionpro^{POS} is available.

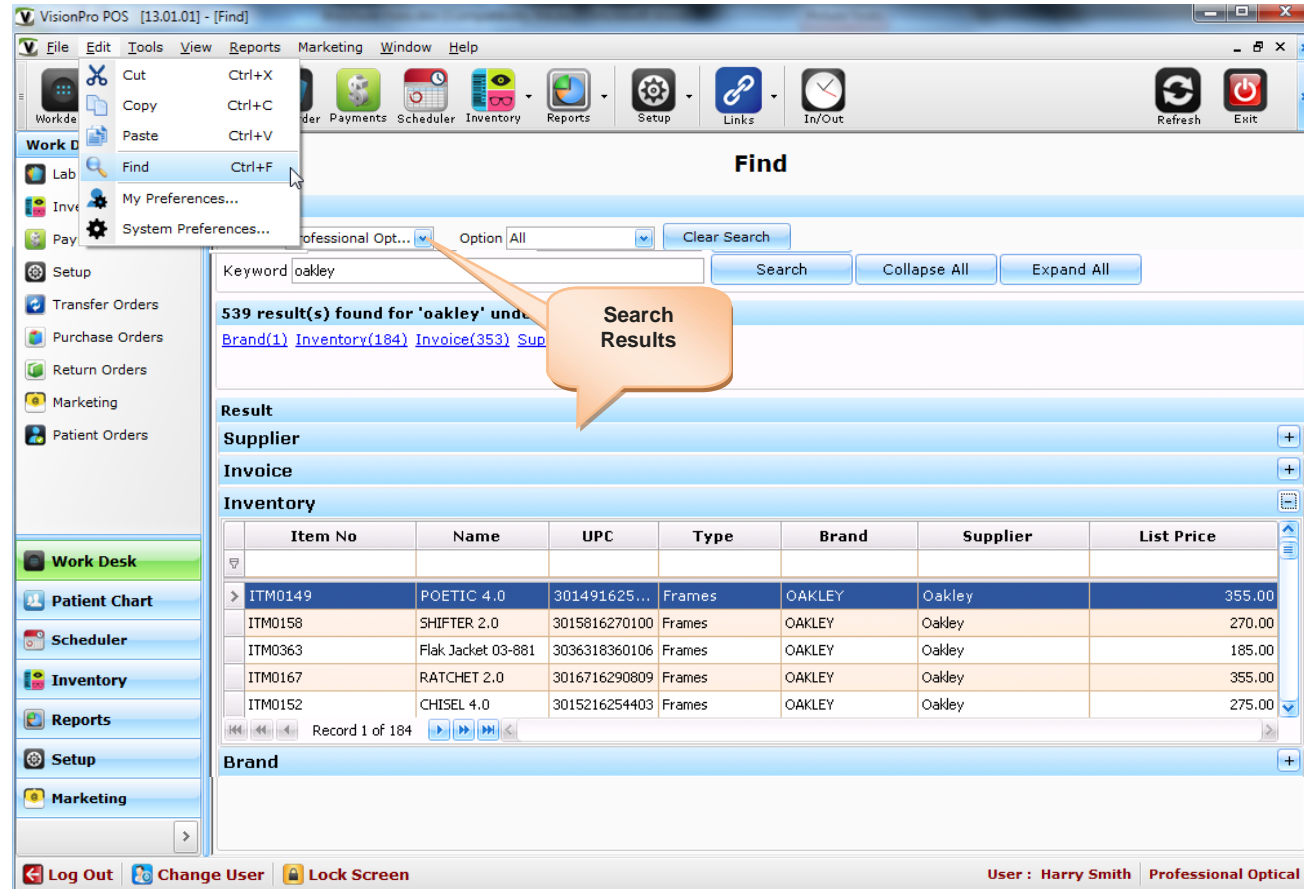


SEARCH DATABASE

With our powerful search function you can easily find whatever you are looking for in the entire database.

Features:

- Ability to search within following modules
 - Brands
 - Patients
 - Insurance
 - RX
 - Inventory
 - Services
 - Invoices
 - Suppliers
 - Labs
 - Users
 - Lab Orders
- Keyword Search
- Double click on the result to open the specific screen e.g. Invoice, Lab Order, Rx, Patient Chart etc.
- Location based search
- Keyboard shortcut (CTRL + F) to open search.



Simple yet **POWERFUL**

VisionPro is introducing new "Time-Clock" functionality to our clients to keep track of your employee work hours. This feature will allow your employees to Clock-In and Clock-out and the system will automatically record their attendance and calculate their hours worked. Given below are the new features and benefits of using Time-Clock

- Automatically calculate hours based on check-in and check-out times
- Access required to Clock-in and Clock-out
- Time Sheet report for employee payroll
- Time Sheet report by Employee, Single or Multiple locations & date range
- Admin access to add, delete or modify the Employee check-in and check-out times

Time Clock

Last Activity
 Status : **Clocked Out**
 Date : **Friday, Aug-24-2012**
 Time : **22:00**
 Location : **ABC Location**

Search
 Location: ABC Location
 From: 08/22/2012
 To: 08/24/2012

Date	Clocke...	Clocked ...	Hrs Worked (HH:MM)
> 08/22/2012	12:32:51	22:00:00	9:45
08/24/2012	12:48:44		0:00

Clock In
 User : **Williams Julia**
 User Type : **Other**
 Current Date : **08/24/2012**
 Time : **12:50:13**

Time Clock - Confirm
 User : Williams Julia
 Current Date : 08/24/2012
 Time : 12:49:55
 Confirm Clock-In?

Total Hours Worked : 9:45

Time Clock

Last Activity
 Status : **Clocked In**
 Date : **Friday, Aug-24-2012**
 Time : **13:00**
 Location : **Calgary - North East**

Search
 Location: Calgary - North East
 From: 08/24/2012
 To: 08/24/2012

Date	Clocked In	Clocked Out	Hrs Worked (HH:MM)
------	------------	-------------	--------------------

Clock In
 User : **Williams Julia**
 User Type : **Other**
 Current Date : **08/24/2012**
 Time : **13:01:15**

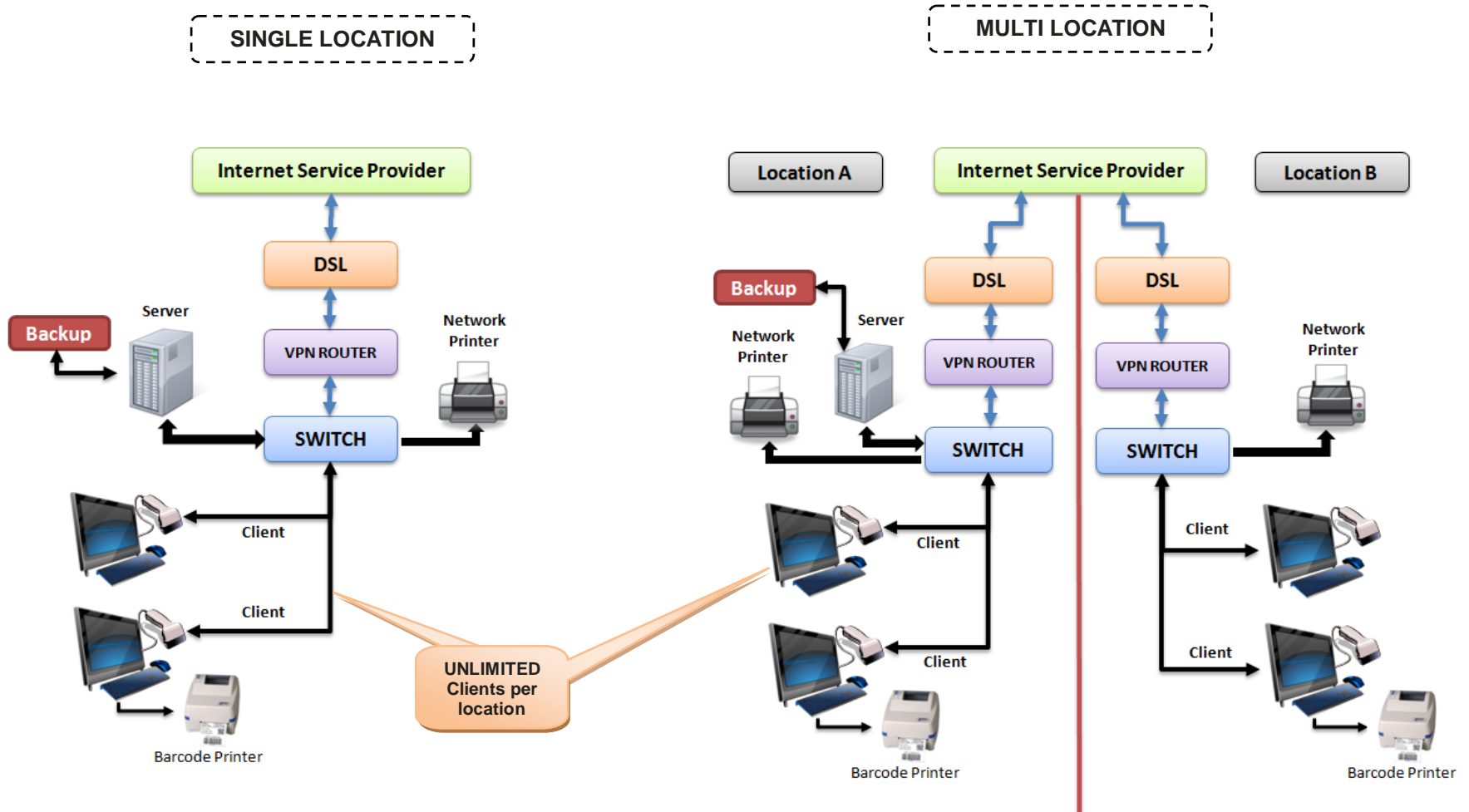
Time Clock - Confirm
 User : Williams Julia
 Current Date : 08/24/2012
 Time : 13:01:07
 Confirm Clock-Out?

Total Hours Worked : 0:00

Demo Company
 #108, 55 Test Address NE
 Calgary, AB T1J 4H7
 F : (403)554-5544 P : (403)668-7799
 info@visionpropos.com

Time Sheet - 08/12/2012 to 08/24/2012

Location	User	Total	S	M	T	W	T	F	S	M	T	W	T	F
			12	13	14	15	16	17	18	19	20	21	22	23
ABC Location	Glenda Smith	12.65						12.65						
	Julia Williams	3.98										2.98	1.00	
	Robin Ashbah													
	Shan M	18.41	8.46				6.95	3.00						
Total Hrs / Day			8.46				19.60	3.00				2.98	1.00	



SUPPORT

- ❖ Support using Phone, Email & Web
- ❖ Proactive remote backup & application monitoring
- ❖ Full server support from our professional staff
- ❖ 24x7 Emergency Support available

DATA CONVERSION

- ❖ Convert data from your old software to VisionPro^{POS}
- ❖ Experienced with Windows, Linux and DOS based software's

TRAINING

- ❖ On-Site training available
- ❖ Remote web-based live training
- ❖ Online knowledgebase and FAQs

SOFTWARE UPDATES

- ❖ Hassle free automated software updates
- ❖ Frequent software release to include new functionalities and improvements
- ❖ Upgrades both clients and server automatically

BACKUP

- ❖ Fully automated online backup available
- ❖ Secure data backup to offsite data centre
- ❖ Simple and cost effective solution
- ❖ Email Reports for successful data backups
- ❖ Fully managed and hassle free services available

DISASTER RECOVERY

- ❖ Our experienced and well qualified staff to execute disaster recovery plan
- ❖ Educate clients about preventative measures for disaster recovery
- ❖ Emergency support available
- ❖ Fast and cost effective solution



VisionPro^{POS}

COMPLETE OPTICAL POINT-OF-SALE PRACTICE MANAGEMENT SOFTWARE



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www.visionpropos.com

SIMPLE | INTUITIVE | AFFORDABLE | ADVANCED